

## **Report of Office of Police & Crime Commissioner**

### **Independent Custody Visitors findings –April2014.**

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The Police & Crime Commissioner, Vera Baird QC, would like to take this opportunity to thank Independent Custody Visitors for the work they have undertaken when visiting custody suites within the Northumbria Force area. The ICVs are valued members of the volunteer team. Below are the points raised in April from the stations visited.

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#### **Alnwick**

No issues raised. All areas clean and tidy

#### **Bedlington**

All areas clean and tidy.

Well received by staff.

Staff under resourced.

#### **Areas for improvement:**

**Lack of CV2 forms to be requested from the OPCC office**

#### **Berwick**

No issues raised. Suite in order.

#### **Hexham**

All areas clean and tidy.

Well received by staff.

#### **Etal Lane**

Good stock of all supplies

Staff addressing individual issues and notes taken and actioned.

Staff helpful and professional.

#### **Area for improvement:**

**Cell M11 and F2 closed due to broken nightlight**

### **Gateshead**

No issues Raised. Staff very friendly and welcoming.

### **Millbank**

No issues raised. Very clean and staff helpful.

### **Gillbridge**

All staff polite and helpful

No issues raised

### **Washington**

No issues raised.

Staff helpful and courteous

Detainee requests quickly addressed

### **North Tyneside**

All staff polite and helpful

All areas clean and tidy

### **Areas for improvement**

**Cell 2 + 12+ 15 out of use due to broken intercoms**

**Camis Machine in Room 1 out of order**

**Shoes not being placed in shoe cupboards**

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### **Response from ACC Jo Farrell**

#### **Etal Lane**

Area for improvement: **Cell M11 and F2 closed due to broken nightlight** - Fixed

#### **Bedlington**

Area for improvement: **Lack of CV2 forms** - Forms ordered

## **Middle Engine Lane**

Areas for improvement:

**Cell 2 + 12+ 15 out of use due to broken intercoms** - Cell 12 intercom is fixed, cells 2 and 15 need new units these have been ordered from suppliers and will be fitted upon receipt, date for repair anticipated to be 15/05

**Comic Machine in Room 1 out of order** – Comic repaired

**Shoes not being placed in shoe cupboards** - All staff reminded of requirement to use shoe cupboards. CCTV will be viewed to identify individuals failing to comply.