

PCC Commissioned Victim Services 2021-22

This provides an overview of services that have been commissioned by the PCC to support victims of crime in Northumbria. We have categorised the services under the most relevant victim heading however sometimes services can work across more than one area so please take time to read all services available to find the right one for you. Please visit the service's website for contact details.

Please note – due to the Covid-19 pandemic and home-working arrangements, service offer may differ to what is described in the table below to fit with social distancing guidelines.

Organisation	Service	Website	Geographical coverage
Victims Referral Service			
Victims First Northumbria (Northumbria Police)	<ul style="list-style-type: none">• One stop shop for victims of crime delivering an integrated victim care approach for victims who are at risk of serious harm or have substantial needs• Champions the needs of victims• Provides clear pathways for victims which are often complex and dynamic• Provides clear pathways for victims through the Criminal Justice System• Co-ordinates victims cope and recovery care• Identifies opportunities to support victims through their recovery utilising Restorative Justice• Delivers “Victim driven support” placing the victim in control of their care package allowing them to cope and recover• Identifies victims and witness needs to ensure the right emotional and practical support is provided through the court process• Provides a consistent across the board so no matter where people live they receive a good service which leaves them with a positive experience	www.victimsfirstnorthumbria.org.uk	Northumbria force wide

	<ul style="list-style-type: none"> • Becomes a centre for excellence for the provision of victims services with very clear quality standards and a quality of service commitment for all victims • Ensures resources are available to support victims efficiently and effectively • Provides support to victims of a major crime incident • Provides an Independent Sexual Violence Advisor (ISVA) service for victims of sexual violence and abuse. ISVAs provide practical and emotional support including support through the criminal justice system. 		
Victims of Sexual Abuse			
Victims First Northumbria (Northumbria Police)	LGBT+ ISVA <ul style="list-style-type: none"> • Independent Sexual Violence Advisor (ISVA) specialist service for LGBT+ victims of sexual violence and abuse • Practical and emotional support • Support through the criminal justice system 	www.victimfirstnorthumbria.org.uk	Northumbria force wide
Rape Crisis Tyneside and Northumberland	Specialist Practical and Emotional Support & Counselling <ul style="list-style-type: none"> • Specialist ISVA, practical and emotional support (including counselling) to cope and recover from the impact of sexual violence, recent or historic • Supports clients through the criminal justice system • Supports women and girls aged 13+ and also anyone who feels a women and girl's service is right for them. 	https://rctn.org.uk/	Northumbria force wide
Sunderland Counselling Service	Specialist Counselling for Victims/Survivors of Sexual Violence <ul style="list-style-type: none"> • Specialist counselling for male and female victims of rape, sexual violence and abuse – recent or historic, or in childhood or adulthood 	http://www.sunderlandcounselling.org.uk/	Male victims – Northumbria force wide Female Victims – Sunderland

	<ul style="list-style-type: none"> Clients can receive up to 16 sessions, with a possible further 4 where clinically required 		
Changing Lives	GAP <ul style="list-style-type: none"> Trauma-responsive, 2:1 support for high risk women who have been involved in sex work, survival sex and/or have been a victim of sexual exploitation. Safety planning and wellbeing support Dialectical Behaviour Therapy (DBT) and recovery programmes will be embedded into the 2:1 support Support for women to find a place in their community through volunteering, further education and employment Support for victims through the CJS 	https://www.changing-lives.org.uk/	Whole force area
Victims of Domestic Abuse			
Newcastle Women's Aid	Domestic Abuse Flexible Support (DAFS) <ul style="list-style-type: none"> Support for female victims of domestic abuse, including HBV, forced marriage, stalking and harassment Support for women and girls to achieve safety and stay safe Emotional and practical support, information and advocacy One to one support including, exploring and identifying their options Individual safety and support plans for clients including regular reviews of agreed actions Varying levels of support so there can be a quick response, minimising waiting times for support 	https://www.newcastlewomensaid.org.uk/	Newcastle
Tyneside Women's Health	Safer Women <ul style="list-style-type: none"> One to one and group support for women who have experienced domestic abuse 	https://www.tynesidewomenshealth.org.uk/	Gateshead, Newcastle and North Tyneside

	<ul style="list-style-type: none"> • Weekly support groups in Newcastle and Gateshead for women affected by domestic abuse • Delivering 'Undoing the Damage of Domestic Abuse' courses to help women understand the impact of their abuse on their mental health and the steps to take to overcome this • Monthly network for women who have experienced domestic abuse led by service users who have accessed support and received training. This forms part of the exit strategy for women. 		
Wearside Women in Need (WWiN)	IDVA Service – High Risk Police Referrals (MARAC) Specialist IDVA victim-led support for high risk (MARAC) victims of domestic abuse with an aim to: <ul style="list-style-type: none"> • Have stronger operating procedures and referral routes to increase victim engagement through a needs-led delivery model • Find alternative approaches to engage very high risk repeat victims • Create a more effective route to justice for victims • Improve multi-agency response through a greater understanding of victims needs and risk management 	https://www.wwin.org.uk/	Sunderland
Community Counselling Cooperative	Man's Hour <ul style="list-style-type: none"> • One to one specialist peripatetic counselling for male victims of domestic abuse, sexual abuse, assault and harassment • Monthly peer support groups to create greater resilience, coping strategies and increased self-awareness 	http://communitycounsellingcooperative.co.uk/mans-hour/	Northumbria force wide
Women's Health in South Tyneside (WHiST)	Counselling and Support Services <ul style="list-style-type: none"> • Counselling service for women aged 16+ who are victims of domestic abuse and/or sexual abuse 	https://www.whist.org.uk/	South Tyneside
Cygnus Support	Domestic Abuse and Sexual Violence Counselling	https://www.cygnussupport.com/	Northumberland

	<ul style="list-style-type: none"> • Responsive one to one counselling and psycho-education programme for victims of domestic abuse and sexual violence to help them cope and recover from their experiences 		
Oasis Community Housing	Empower: Group and 1:1 Support <ul style="list-style-type: none"> • One to one and group support female victims of domestic abuse that are low and medium risk • Weekly drop-ins and peer support group 	Telephone: 0191 477 3535 https://oasiscommunityhousing.org/	Gateshead
Angelou Centre	Building Positive Lives <ul style="list-style-type: none"> • Specialist holistic, culturally intuitive, support for BME women who have been victims of domestic and/or sexual abuse • Accessible advocacy support (IDVA and ISVA trained staff) to reduce victimisation and improve safety • Trauma-informed therapeutic interventions for sexual violence victims 	http://angelou-centre.org.uk/	Northumbria force wide
Northumberland Domestic Abuse Services (NDAS)	Domestic Abuse Practitioners: Offering Practical and Emotional Support <ul style="list-style-type: none"> • Practical and emotional support for all victims of domestic abuse across Northumberland, including those living in rural isolation • Individual and group support • Support through the CJS • Specialist group courses available including the Freedom Programme, Freedom Forever and The Recovery Toolkit 	https://www.nda.services/	Northumberland
Barnardo's	TRI-DAS: Supporting Mental Health and Wellness Recovery <ul style="list-style-type: none"> • Specialist counselling and therapeutic support for women and children that have been victims of domestic and sexual abuse 	https://www.barnardos.org.uk/	Northumbria force wide

	<ul style="list-style-type: none"> The delivery of Real Love Rocks sessions in schools to promote healthy, consensual and safe relationships, as well as raising awareness of child sexual exploitation 		
Harbour	Harbour Next Steps <ul style="list-style-type: none"> Specialist support and assistance for female and male victims of domestic abuse of all levels of risk One to one sessions to assess immediate safety, provide information and establish the support each victim will need 	https://www.myharbour.org.uk/	North Tyneside
West End Women and Girls Centre	Safe 4 Life Domestic Abuse Recovery Course <ul style="list-style-type: none"> Support for women over 18 years to cope and recover from domestic abuse through Safe 4 Life courses There will be three 11-week courses delivered Graduates from the course will have the opportunity to go on a 10-week course to become a DV Peer Supporter The DV Peer Supporters will run a weekly drop-in for domestic abuse victims 	http://westendwomenandgirls.co.uk/	Newcastle
Gateshead Council Domestic Abuse Team	Virtual Support Groups for Domestic Abuse Victims <ul style="list-style-type: none"> Online support groups for victims of domestic abuse in Gateshead 	https://www.gateshead.gov.uk/article/8723/Domestic-abuse	Gateshead
Young People and Child Victims			
Bright Futures	Sexual Exploitation Prevention and Support Project <ul style="list-style-type: none"> Support for young women aged 11-25 at risk or who are victims of sexual exploitation Education and assertive outreach detached youth work on two evenings a week in areas where women are vulnerable and at risk 	https://brightfuturesneo.co.uk/	South Tyneside

	<p>of sexual exploitation – informal education sessions and positive social activities</p> <ul style="list-style-type: none"> • One to one tailored support to young women who wish to address on the impact upon them of being exploited – an holistic programme of support in order for young women to be supported, live safely, be independent and make positive and informed choices. • Support for young women going through the court process 		
West End Women and Girls Centre	<p>Domestic Abuse Peer Educators</p> <ul style="list-style-type: none"> • Specialist support for young women aged 11 to 21 years old who have experienced domestic abuse • Group work (Teenage Safe for Life courses) for victims and survivors that will give a clear understanding of relationships, good and bad, and will enable the young women to keep themselves safe, increasing strength and resilience. • One to one emotional and practical support can be provided that includes a risk assessment, safety planning and access to legal advice and support regarding the police • Preventative DV workshops will be provided in schools, colleges and youth work settings • The promoting of the DV Champions Network in schools 	http://westendwomenandgirls.co.uk/	Northumbria force area
Someone Cares	<p>Safer Futures @ Someone Cares</p> <ul style="list-style-type: none"> • School-based specialist counselling support to young victims 11-18 years old of sexual and domestic violence, and also bullying • For young people whose lives have been affected by crime (with a focus on sexual abuse, rape and sexual violence), bullying and cyber bullying, children of DA perpetrators and victims, and vulnerable young people, can access support as a result of this project • Counselling in 9 schools in North Tyneside and 1 school in Newcastle 	https://www.someonecares.org.uk/	Northumbria force area (focused in North Tyneside)

	<ul style="list-style-type: none"> Counselling can be provided outside of school at Someone Care's Meadowell base. 		
Streetwise Young People's Project	Specialist Counselling and Wellbeing Group Work Support for Young Victims of Crime <ul style="list-style-type: none"> Specialist advice, support and therapeutic services for young people aged 11-25 years who are/have been victims of sexual abuse, exploitation, domestic violence, physical assault, hate crime or other, helping them cope and recover from their experiences EmpowHER group work programme and for young women that have been victims of crime – this will mainly be for those that have experienced sexual violence or relationship abuse 	https://www.streetwiseorth.org.uk/	Northumbria force area
The Children's Society North East	SCARPA Mentoring and Resilience Programme <ul style="list-style-type: none"> One to one mentoring and resilience programme for children and young people 10 to 18 years old who have been affected by child sexual exploitation Source and deliver where appropriate therapies and support packages tailored to the individual needs of the young person Help build the confidence, resilience and well-being of the young person by providing practical and emotional support; enabling young people to set their own personal goals and assisting them to access activities and therapies necessary for their progression Provide a listening ear and act as a positive role model to complement the intensive support work developed by SCARPA 	https://www.childrenssociety.org.uk/what-we-do/helping-children/our-programmes/children-risk-streets/scarpa	Tyne and Wear
Children North East	Ways to Happiness <ul style="list-style-type: none"> Specialist counselling for young people aged 11 to 25 year olds who are vulnerable/have mental health issues following a crime or who have been victims of crime, with a focus on supporting domestic and sexual abuse victims 	https://www.children-ne.org.uk/	Northumbria force area

	<ul style="list-style-type: none"> • One to one counselling – this will include innovative counselling approaches such as ‘Exposure Therapy’, which helps the you person take control of their fears • Specialist coordinated peer group work – therapeutic group sessions using evidence-based models of intervention, and also bespoke peer group sessions that are tailored to the specific needs of the victims • Support for and involvement of parents (where the child consents to it) 		
Children North East	Safeguarding Families Domestic Abuse Programme <ul style="list-style-type: none"> • Therapeutic support for parents, children and young people to overcome the effects of trauma as a direct result of being exposed to domestic abuse. • Group work for children to support them in processing their experiences of domestic abuse • Parents and carers group to provide information, safety planning, promote self-care and also to enhance their child’s therapeutic experience • Child weekly support group and parent weekly support group 	https://www.children-ne.org.uk/	Northumbria force area
Cygnus Support	Young Persons Domestic Abuse and Sexual Violence Counselling <ul style="list-style-type: none"> • Responsive counselling and psycho-education programme for young people under 18 who have been a victim of, or witnessed, domestic abuse and sexual violence, along with other crimes such as child sexual exploitation and revenge porn. 	https://www.cygnussupport.com/	Northumberland
Acorns	Children and Young People's Outreach Team - Crisis Support <ul style="list-style-type: none"> • Support to cope and crisis support for 11-18 year olds that have experienced domestic abuse • Risk and safety planning – developing strategies to stay safe and helping the child to identify supportive and safe people in their life 	https://www.acornsproject.org.uk/	North Tyneside and Northumberland

	<ul style="list-style-type: none"> Emotional support – a lower level of therapeutic intervention for children struggling with current life events but may not be in a position to commit to a structured programme of counselling Advocacy – support at meetings/appointments, for example, at school or court Practical advice, guidance and mentoring – this could be around future choices and decisions, education, employment, mental and physical health 		
Prince's Trust	Empower <ul style="list-style-type: none"> 5-day course for young people (aged 16-25) who have been a victim of domestic abuse The course will focus upon empowerment, supporting the young person to cope with their experiences and to start the road to recovery. Adopting a blended learning approach which will use practical activities and challenges (set within a framework of behaviour models) and concepts that will enable the young person to reflect on their own behaviours, strengths and aspirations. 	https://www.princes-trust.org.uk/about-the-trust/where-we-work/north-england/newcastle-centre	Northumberland, North Tyneside, Newcastle and Gateshead
Victims of Hate Crime			
Connected Voice (formerly Advocacy Centre North)	Hate Crime Connected Voice Advocacy <ul style="list-style-type: none"> Direct advocacy casework and emotional support for victims of hate crime Priority to those who are most vulnerable due to their race, religion, disability/mental health, sexuality or gender Awareness-raising sessions to victims and potential victims 	https://www.connectedvoice.org.uk/services/advocacy/hate-crime-advocacy	Northumbria force area
Victims with Mental Health Needs			

Tyneside and Northumberland Mind	ReVOC – Resilience for Victims of Crime <ul style="list-style-type: none"> • One to one support to victims and witnesses of crime who have mental health problems • Support through the criminal justice system • Promotion of referral pathways for victims and witnesses of crime and the offering of a range of interventions while supporting them to engage with other agencies 	https://www.tynesidemind.org.uk/	Northumbria force area
Victims with Other Vulnerabilities			
North East Law Centre	Supporting Victims Legal Advice Project <ul style="list-style-type: none"> • Legal advice and support service for victims of domestic abuse and also victims with other vulnerabilities • Domestic abuse support – specialist support for male and female victims of all levels of risk of domestic abuse; outreach provision for minority ethnic victims including support for honour-based abuse and FGM victims; emotional and practical support for parents who are subject to domestic abuse by their adolescent children. • Support for victims with other vulnerabilities - specialist advice for victims of trafficking, modern slavery and labour exploitation; specialist support and practical guidance for victims of crime with regards to criminal injuries compensation and understanding the criminal justice system. 	https://www.newcastlelawcentre.co.uk/	Tyne and Wear
Age UK Gateshead	Just Me <ul style="list-style-type: none"> • Fast track mental health support for individuals aged 50+ who live in fear of crime or who are victims of crime • Individual care plans that address mental health, as well as physical health, income and housing issues • A full resource package – information, advice, advocacy, internal referrals and mental health support 	https://www.ageuk.org.uk/gateshead/	Gateshead, South Tyneside and Newcastle

Brake	Supporting road crash victims in Northumbria <ul style="list-style-type: none"> Specialist support for victims to emotionally and practically cope in the aftermath of a crash through information packs and the Brake Helpline. 	http://www.brake.org.uk /	Northumbria force area