



VERA BAIRD^{QC}
POLICE & CRIME COMMISSIONER

Working Together to Put Victims First in Northumbria during 2014/15

Victims of crime continue to be the main focus of what we do. This is why I set up Victims First Northumbria.

I continue to work closely with Community Safety Partnerships to allow them to address issues in their local authority areas.

Some of the ways I will continue to make a difference in 2015-16:

- Victim focused triage training for all communications staff;
- Enhance IT systems to support effective Case Management System;
- Maintain high satisfaction levels with the service we provide to victims;
- Continue to develop and enhance Victims First Northumbria.