

**Meeting held at the OPCC, Victory House Balliol Business Park, Benton Lane, Newcastle, NE12 8EW**

**Tuesday, 18th February 2014 at 5.30pm**

### **ISSUES DISCUSSED**

- The group discussed the breakdown of the victim satisfaction statistics survey which drew a comparison between White and BME satisfaction in each of the force geographical areas that were requested at the previous meeting. The content of the breakdown was discussed and members have requested a further breakdown of the survey to evaluate the sample used to collate the data prior to the next meeting.
- The Commissioner then invited members for their comments in relation to the recently announced police station closures with the group agreeing the importance of protecting frontline policing and putting officers back into the community, raising public awareness. Members highlighting the importance for Officers to continue to attend Neighbourhood groups to explain the changes.
- The group were then informed of the work undertaken by Northumbria Police by Superintendent Steve Wade in creating a force Hate Crime Strategy to improve victim satisfaction. Members discussed the consultation process and how this could provide a true cross-section from communities within the Equality Act.
- Members of the group continued to discuss the strategy and how success can be shaped, drawing upon the Crown Prosecution Service as part of the external consultation process in order to measure outcomes and make the process easier for victims of hate crime.
- The group highlighted the need for a breakdown majority of each strand to ensure the strategy is as effective as possible, with advisory group members playing a key role in assisting with the training of officers and police staff.