

# Northumbria Police and PCC Joint Strategic Risk Register

APPENDIX A

Risk Area	Strategic Risk	Consequence	Summary of Controls	RAG		Risk Action Owner	
				L (1-5)	I (1-5)	COT	OPCC
National Policy changes	1) Failure to recognise and adapt to the national Transforming Rehabilitation agenda.	<p>Loss of public confidence in the Criminal Justice System (CJS).</p> <p>Increased re-offending rates.</p> <p>More complex and difficult to deal with issues in respect of re-offending being more difficult for providers to find sustainable solutions e.g. mental health, drug and alcohol dependency.</p> <p>Challenges with working in a new partnership arena.</p>	<p><b>Existing controls</b></p> <ul style="list-style-type: none"> <li>▪ National lobbying and contributing towards the debate.</li> <li>▪ Effective engagement and partnership working with prospective providers.</li> <li>▪ Ongoing engagement with LCJB.</li> <li>▪ Future developments in the Transforming Rehabilitation agenda are monitored.</li> </ul> <p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ Regular meetings are held between the ACC and Probation Service to progress integrated offender management.</li> </ul>	2	3	ACC Farrell	PCC / CHX / OPCC
Legal Compliance	2) Failure to produce an acceptable Police and Crime Plan.	<p>Government intervention.</p> <p>Loss of public confidence.</p>	<p><b>Existing controls</b></p> <ul style="list-style-type: none"> <li>▪ Strategic Assessment planning processes.</li> <li>▪ Public consultation.</li> <li>▪ Dedicated resources in Corporate Development and OPCC.</li> <li>▪ Strategic Management Board.</li> <li>▪ Monthly Department / Area Command Performance meetings with Chief Officer Team (COT).</li> <li>▪ Annual review of the Chief Constable's Delivery Plan.</li> <li>▪ Quarterly Chief Officer Performance review meetings.</li> </ul> <p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ No further controls required at this stage.</li> </ul>	2	4	DCC Farrell	PCC / CHX
	3) Failure to deliver against targets set out in the Police and Crime Plan.	<p>Increased crime rates.</p> <p>Failure to target resources towards changing performance and crime trends.</p>		2	4	DCC Ashman	PCC / CHX

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	<p>4) The Force/OPCC fails to follow relevant laws, regulations, business rules and ethical codes.</p>	<p>Litigation, legal action against the organisation or an individual leading to prosecution.</p>	<p><b>Existing controls</b></p> <ul style="list-style-type: none"> <li>▪ An established and suitably resourced Legal Services Department.</li> <li>▪ Corporate governance documents.</li> <li>▪ PCC Schedule of delegations.</li> <li>▪ Organisational scanning.</li> <li>▪ Internal audit.</li> <li>▪ External inspection (HMIC).</li> <li>▪ The Police Code of Ethics has been delivered across the force.</li> </ul> <p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ Testing is to be carried out on how well the Police Code of Ethics has been embedded and understood.</li> </ul>	<p>2    4</p>	<p>Chief Constable</p>	<p>CHX / OPCC</p>
<p><b>Financial</b></p>	<p>5) Detrimental changes to the full implementation of the funding formula – reduced funding.</p>	<p>Significant reduction in available finances impacting on the ability to provide front-line services.</p>	<p><b>Existing controls</b></p> <ul style="list-style-type: none"> <li>▪ Financial strategies, including Medium Term Financial Strategy (MTFS), Value for Money profiles and Police Objective Analysis Profiles.</li> <li>▪ Regular financial monitoring through Executive Board and OPCC Business Meeting.</li> <li>▪ Internal Audit and OPCC scrutiny.</li> <li>▪ Briefings have been submitted (via OPCC) to two Members of Parliament to raise awareness of the force position.</li> </ul>	<p>2    5</p>	<p>ACO McCardle /CFO</p>	<p>CHX / CFO</p>
	<p>6) Failure to deliver planned cost reductions.</p>	<p>Impact on service provision, with less flexibility to innovate and provide front-line services.</p>	<p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ No further controls required at this stage.</li> </ul>	<p>2    4</p>	<p>ACO McCardle /CFO</p>	<p>CHX / CFO</p>
	<p>7) Failure to successfully transfer banking providers by the 1<sup>st</sup> April 2015.</p>	<p>Limited or no financial services available.</p>	<p><b>Existing controls</b></p> <ul style="list-style-type: none"> <li>▪ Northumbria Police is a named party to a new banking contract which is being led by Gateshead Metropolitan Council.</li> </ul>	<p>1    5</p>	<p>ACO McCardle</p>	<p>CHX / CFO</p>

				Additional controls				
<b>Business Continuity</b>	8) Major ICT/ Telecommunications systems failure.	Potential for temporary loss of key services (PND, 999, NPICCs).		<ul style="list-style-type: none"> <li>Banking arrangements have been agreed with Barclays but are not yet finalised.</li> </ul>	2	3	ACO McCardle	CHX / OPCC
	9) Prolonged industrial action by key members of staff.			<p><b>Existing controls</b></p> <ul style="list-style-type: none"> <li>Business Continuity Plans.</li> <li>Estates Strategies.</li> <li>ICT Strategy.</li> <li>Capital Programme.</li> <li>Control Room staffing mix (officers/staff).</li> <li>Comprehensive Flood Plans.</li> <li>Force fuel reserves are maintained.</li> <li>BT review of 999 services.</li> <li>'Uninterrupted Power Supply' boxes fitted to key computers.</li> <li>Volunteer flu vaccination (Comms).</li> <li>Health &amp; Well-being Program.</li> </ul> <p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>Modernisation of the NPICCS system as part of Street to Strategic (S2S).</li> <li>New information management platform.</li> </ul>	1	2	ACO McCardle	CHX / OPCC
	10) Prolonged industrial action by key external organisations (transport, teachers, fire service).	Reduced staffing and service provision across some or all business areas.			2	2	ACC Farrell	CHX / OPCC
	11) Prolonged fuel shortages.				2	2	ACC Farrell	CHX / OPCC
	12) Power failure at key sites.	Reduced services across some or all business areas.			2	3	ACC Farrell / ACO McCardle	CHX / OPCC
	13) Major disruption to use of key buildings / facilities.				2	3	ACC Farrell / ACO McCardle	CHX / OPCC
	14) Pandemic outbreak.	Reduced staffing and service provision across some or all business areas.			2	4	ACC Farrell / ACO McCardle	CHX / OPCC
	15) Severe weather.				3	4	DCC Ashman	CHX / OPCC

<b>People</b>	16) Employment of corrupt Officers/Staff.	Resulting in an abuse of power, fraud or theft etc.	<p><b>Existing controls</b></p> <ul style="list-style-type: none"> <li>▪ Vetting process.</li> <li>▪ Counter Corruption Strategy.</li> <li>▪ Professional Standards.</li> <li>▪ Monthly analysis of complaints, addressing any emerging issues with Area Commands/Departments.</li> <li>▪ CC/PCC Monitoring Meetings.</li> <li>▪ Complaints Triage, ensuring all complaints are administered, monitored and managed by the appropriate staff and in a timely manner.</li> </ul>	1    4	ACC Keenen	PCC / CHX
	17) Ineffective complaints processes.	Resulting in poor levels of service and increased public dissatisfaction.	<p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ A comprehensive review is being carried out on the management of complaints from receipt through to quality assurance.</li> </ul>	2    3	ACC Keenen	PCC / CHX
	18) Assault on or injury to Police Officer / Staff.	Negative impact on employees.  Litigation, legal action and/or prosecution against the Force and/ or individual officers.	<p><b>Existing controls</b></p> <ul style="list-style-type: none"> <li>▪ Effective training (self defence, first aid, Dynamic Risk Assessment National Decision Model (NDM).</li> <li>▪ Protective Clothing and Equipment.</li> <li>▪ Safe Patrolling Policy.</li> <li>▪ Health and Safety investigations and the review of critical incidents, including lessons learned cascaded to staff.</li> </ul> <p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ Data is to be provided to Self Defence Training on officer assault and injuries and changing trends. Self defence training will then be enhances to help reduce instances of police assaults.</li> <li>▪ Information on those officers who are repeatedly assaulted will help instigate appropriate development/training.</li> </ul>	3    2	DCC Ashman	N/A

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	19) Failure to maintain ongoing recruitment of police officers.	Failure to keep front line policing up to policy commitments.	<p><b>Existing controls</b></p> <ul style="list-style-type: none"> <li>▪ Executive Business Meeting.</li> <li>▪ PCC Business Meeting.</li> <li>▪ CC/PCC Monitoring Meetings.</li> <li>▪ A recruitment plan has been agreed as part of the MTFs.</li> <li>▪ Officer recruitment process commenced in November.</li> </ul> <p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ No further controls required at this stage.</li> </ul>	1 3	ACO McCardle	PCC
<b>Health &amp; Safety</b>	20) Serious accident/ death due to a breach of Health and Safety (H&S).	Litigation, legal action and/ or prosecution against the force and/or individual officers.  Negative impact on employees.	<p><b>Existing controls</b></p> <ul style="list-style-type: none"> <li>▪ H&amp;S Management system.</li> <li>▪ Risk Assessments.</li> <li>▪ Safety checks.</li> <li>▪ Completion of RoSPA safety audits to ensure compliance with H&amp;S requirements.</li> <li>▪ Role specific training.</li> <li>▪ Critical Incident Review Process ensures lessons learned are identified and embedded.</li> </ul> <p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ Ongoing implementation of HIMIC Custody Inspection recommendations.</li> <li>▪ Custody health care provision is in progress and will be implemented in April 2015</li> </ul>	2 5	ACO McCardle	CHX / OPCC
	21) Death in custody / after police contact.		<p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ Ongoing implementation of HIMIC Custody Inspection recommendations.</li> <li>▪ Custody health care provision is in progress and will be implemented in April 2015</li> </ul>	2 5	ACC Keenan	PCC
<b>Partnerships</b>	22) Reduction in partnership services due to financial constraints and a lack of integrated planning.	<p>Gaps in the Forces ability to reduce and prevent crime and anti-social behaviour (ASB).</p> <p>Reduced ability to identify and respond to local priorities.</p> <p>Fewer crime prevention schemes.</p>	<p><b>Existing controls</b></p> <ul style="list-style-type: none"> <li>▪ Effective partnership governance arrangements and joint partnership plans, which include clear roles, responsibilities and exit strategies.</li> <li>▪ PCC and Force funding bids (Innovation and Competed fund etc)</li> </ul> <p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ A new round of PCC and Force funding bids (Innovation and Competed fund etc) are to be submitted by the end of December.</li> </ul>	3 3	DCC Ashman	CHX / OPCC

	<p>23) Failure to maximise the potential impact of LCJB.</p>	<p>Uncoordinated criminal justice programmes.</p>	<p><b>Existing controls</b></p> <ul style="list-style-type: none"> <li>▪ LCJB meetings have been revised to ensure they have an appropriate structure and are fit for purpose in light of current economic restraints.</li> <li>▪ A new LCJB agenda which ensures meaningful debate and contribution has been agreed by members and is now in place.</li> </ul> <p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ Formal Terms of Reference (ToR) have been circulated to members for comment and adoption at next meeting.</li> <li>▪ A formal performance management framework is being developed.</li> </ul>	<p>2 3</p>	<p>ACC Farrell</p>	<p>PCC</p>
<p><b>Equality</b></p>	<p>24) The force, OPCC or an associated individual acts in a discriminatory way.</p>	<p>Litigation, legal action against the force/OPCC leading to prosecution.  Inequality of service delivery across discriminated groups.</p>	<p><b>Existing controls</b></p> <ul style="list-style-type: none"> <li>▪ Delivery of Joint Equality Objectives, including;</li> <li>▪ The monitoring and analysis of protected characteristic data.</li> <li>▪ Equality Impact Assessments (EIA).</li> <li>▪ Force Equality Board Meetings.</li> <li>▪ OPCC Advisory Group Meetings.</li> <li>▪ EIA refresher training has been delivered.</li> <li>▪ Force-wide Diversity and Equality awareness raising/ publicity.</li> </ul> <p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ Conduct an assessment against the College of Policing Equality Improvement Model, once established.</li> <li>▪ A review of high risk policies and procedures and associated EIAs (Custody, PVP, etc).</li> </ul>	<p>1 3</p>	<p>ACO McCardle</p>	<p>PCC / CHX / OPCC</p>

<b>Information Management and Security</b>	25) The loss or inappropriate disclosure of sensitive data.	<p>Breach of the Data Protection Act.</p> <p>Litigation, legal action against the force/OPCC leading to prosecution.</p> <p>Places individuals at risk, making them more vulnerable.</p>	<p><b>Existing controls</b></p> <ul style="list-style-type: none"> <li>▪ Information Security Audit/ Review and Advisory Group.</li> <li>▪ Implementation of the Information Security Review recommendations.</li> <li>▪ Staff training.</li> <li>▪ Critical Incident Review Board (CIRB) ensures lessons learned are identified and embedded (including national lessons learned and external inspection findings).</li> <li>▪ Post incident SIRO review and response.</li> </ul>	1 3	DCC Ashman	CHX / OPCC
	26) Security breach.	<p>Corruption or loss of Force systems.</p>	<p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ A Storage Working Group has been convened to look at a wide range of options to address the management, transfer and disposal of paper based records in light of existing/ future estates moves and building closures.</li> <li>▪ The Working Group links into an Estates Group which are scoping storage costs</li> </ul>	1 4	DCC Ashman	N/A
	27) Significant Cyber attack on Force systems.	<p>Corruption or loss of Force systems.</p> <p>Disclosure of sensitive information.</p>	<p><b>Existing controls</b></p> <ul style="list-style-type: none"> <li>▪ A number of technologies are in place to protect data from external attack (e.g. fire walls).</li> <li>▪ Intrusion Detection Systems and Intrusion Protection Systems allow unusual activity directed towards the force to be identified and logged for analysis.</li> <li>▪ Penetration tests, undertaken each year, demonstrate the force's capability to withstand attacks and safeguard its data and systems.</li> </ul> <p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ No further controls required at this stage.</li> </ul>	2 4	ACO McCauley	N/A

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<b>Estates</b>	28) Failure to dispose of HQ site in a timely manner.	Unnecessary maintenance, security or loss, or damage to property / physical assets leading to increased costs'.  Loss of capital receipt.	<p><b>Existing Controls</b></p> <ul style="list-style-type: none"> <li>▪ Robust Estates Strategies.</li> <li>▪ OPCC Joint Business Meetings.</li> <li>▪ Planning permission has been approved subject to section 106 planning obligations.</li> </ul> <p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ No further controls required at this stage.</li> </ul>	2    4	ACO McCardle	CHX / OPCC
	29) Missed opportunity to share buildings/ facilities with local authority partners.	Lost opportunity to reduce costs and/ or improve service access for the public.	<p><b>Existing Controls</b></p> <ul style="list-style-type: none"> <li>▪ Robust Estates Strategies.</li> <li>▪ On going discussions with Local Authorities.</li> <li>▪ Collaboration strategy.</li> </ul> <p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ Activity is ongoing with the Fire and Rescue Service regarding shared accommodation with agreements already in place (e.g. Bellingham).</li> </ul>	2    3	ACO McCardle	CHX
<b>Public Confidence / Perception</b>	30) Loss of Public confidence and/or reputational damage.	Negative public perception.  External intervention.  Drop in performance.	<p><b>Existing Controls</b></p> <ul style="list-style-type: none"> <li>▪ Serious Case Review procedure.</li> <li>▪ Effective communication strategies.</li> <li>▪ Effective critical Incident policies and procedures.</li> <li>▪ Pro-active press and media strategy.</li> <li>▪ Critical Incident Review process ensures lessons learned are identified and embedded).</li> <li>▪ Service Satisfaction and System and service recovery processes.</li> <li>▪ Complaints Triage, ensuring all complaints are administered, monitored and managed by the appropriate staff and in a timely manner.</li> </ul> <p><b>Additional controls</b></p> <ul style="list-style-type: none"> <li>▪ No further controls required at this stage.</li> </ul>	2    5	DCC Ashman	PCC



	31) Significant and sustained breakdown in the working relationship between PCC and Chief Constable.	Conflict of interests. Disagreement on priorities. Negative public perception. External intervention. Drop in performance.	<b>Existing Controls</b> <ul style="list-style-type: none"> <li>▪ Regular dialogue between PCC and Chief Constable.</li> <li>▪ PCC attendance at SMB meetings.</li> <li>▪ OPCC Joint Business Meetings.</li> <li>▪ Police &amp; Crime Panel.</li> </ul> <b>Additional controls</b> <ul style="list-style-type: none"> <li>▪ No further controls required at this stage.</li> </ul>	1	3	Chief Constable	PCC
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### Scoring Guide

Impact & Likelihood = Risk level					
	Impact				
Likelihood	(1) VERY LOW	(2) LOW	(3) MEDIUM	(4) HIGH	(5) VERY HIGH
(1) VERY LOW					
(2) LOW					
(3) MEDIUM					
(4) HIGH					
(5) VERY HIGH					
<b>KEY</b>					
<span style="color: green;">GREEN</span> = Low Risk <span style="color: orange;">AMBER</span> = Medium Risk <span style="color: red;">RED</span> = High Risk					