Appendix A

Senior Manager Assurance Assessments 2014/15

The following questions were asked in the Senior Managers Assurance Statement questionnaire. In all cases managers gave 100% agreement that effective controls are in place. No managers identified future enhancements to further improve existing controls.

- 1. Controls are in place to demonstrate that there is compliance with legal requirements, governance arrangements and corporate policies.
- 2. There is effective service planning with resources used to ensure that the Police and Crime Plan and the Chief Constable's Delivery Plan are both fully supported.
 - Plans are reviewed on a regular basis to measure progress against relevant performance targets.
- There are effective data quality and performance management processes with accurate and sufficient information generated, which is reported to relevant parties on a timely basis and with appropriate action taken to address performance issues.
- 4. There are well defined reporting arrangements to senior management, including a clear reporting structure and with accurate and timely information provided to ensure decision making is taken on a sound basis.
- 5. Management and staffing structures are clearly defined, responsibilities including job descriptions are clearly established and there is a workforce of adequate competence and number to deliver the service.
- Standards of conduct within the Area Command/Department are in accordance with written codes and controls are in place to deter, prevent, detect, and therefore reduce the risk, of fraud and corruption (including bribery).
- 7. There are effective financial planning and budgetary control procedures in place.
- 8. Compliance with Financial Regulations can be demonstrated by:
 - All expenditure transactions are properly recorded and authorised
 - All income is promptly collected and banked and charged at the approved rate.
 - All assets are recorded and protected from loss.
- 9. The Area Command/Department can demonstrate it has sought value for money in the use of resources.
- 10. Partnership arrangements are well founded with clearly defined governance arrangements and are adequately monitored for effectiveness.

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- 11. ICT systems used by the Area Command/Department are secure and satisfactory for their purpose and adequate business continuity arrangements are in place.
- 12. Recommendations from relevant Inspectorate/audit reports are reviewed and acted upon.
- 13. Decisions are taken with due regard to insurance, health and safety, information governance, community safety and other risk implications.
- 14. There is effective risk management within the Area Commands/Department with adequate identification, control and ongoing monitoring and review of service, operation based and strategic risks.
- 15. The Area Command/Department has identified its sources and flows of information including rights of access. Threats and risks to information assets owned by the Area Command/Department have been assessed and recorded with corresponding action plans for reducing risks where appropriate.