
PERFORMANCE AND DATA QUALITY ASSURANCE – ANNUAL REPORT**Paul Godden, Corporate Development Department**

1. PURPOSE OF THE REPORT

- 1.1 To provide an overview of the arrangements in place for performance management and data quality.

2. CURRENT POSITIONPerformance Management

- 2.1 The Strategic Management Board is the Force's primary meeting to drive performance and organisational change in support of the strategic objectives within the Police and Crime Plan.
- 2.2 The Chief Constable chairs the Strategic Management Board. Other members of the Strategic Management Board are:
- Deputy Chief Constable
 - Assistant Chief Constables
 - Assistant Chief Officer (Corporate Services)
 - Police and Crime Commissioner
 - Chief Executive for the Office of Police and Crime Commissioner
 - Chief Superintendents
 - Department Heads
 - Federation representative
 - Superintendents' Association representative
 - UNISON representative
- 2.3 Performance against the Police and Crime Plan is reported at every meeting. Performance is considered in a number of ways, for example:
- Performance compared to previous years.
 - Performance compared to agreed service standards.
 - Performance compared to peers (most similar family of forces or nationally).
 - Direction of travel.
- 2.4 Other areas of business are also regularly reported to the Strategic Management Board, and include equality, the Strategic Policing Requirement, community consultation and engagement, progress against HMIC action plans and risk management.
- 2.5 All Area Commands and Departments produce a local delivery plan that supports the Police and Crime Plan. Progress against these local delivery plans are monitored by Chief Officers as part of regular meetings with respective heads of service.

Data Quality

- 2.6 As part of the 2014/15 Audit Plan, approved by the Joint Independent Audit Committee, the audit of performance management has recently been completed by the Gateshead Internal Audit Team.
- 2.7 The audit found systems and controls are operating well and no findings have been raised. There were no recommendations raised during the previous audit.

The objectives of the audit were to ensure:

- The timely provision of information for national and local performance indicators to meet publication dates for reports.
 - Formalisation of responsibilities for production and monitoring of the Force's performance indicators.
 - The accuracy of details provided and the existence of supporting documentation relating to monitoring and final outturn information.
 - Performance is monitored and managed during the year, with action being taken and monitored to address areas where targets are not being achieved.
 - Relevant information, data, documentation and IT systems are maintained securely.
 - Managers have identified their business risks and implemented effective controls.
- 2.8 HMIC conducted an inspection of Crime Data Integrity of all forces between February and August 2014. Northumbria was inspected in August 2014. A number of national recommendations were made for all forces. Significant progress has been made since the inspection to improve compliance with crime recording standards:
- Training provided to Sergeants, Inspectors and members of Senior Management Teams on National Crime Recording Standards.
 - A reduction in the number of Dedicated Decision Makers that can make decisions regarding no-crimes and provision of further training.
 - All relevant policies and procedures have been reviewed and amended.
 - Implementation of a new audit approach which follows the methodology used by HMIC during their recent inspection.

3. FINANCIAL CONSIDERATIONS

- 3.1 There are no additional financial considerations arising from this report.

4. LEGAL CONSIDERATIONS

- 4.1 There are no legal considerations arising from the content of this report.

5. EQUALITY CONSIDERATIONS

- 5.1 There are no equality implications arising from the content of this report.

6. RISK MANAGEMENT CONSIDERATIONS

- 6.1 There are no risk implications directly arising from this report.

7. CONCLUSION

- 7.1 The arrangements for performance management and data quality are considered appropriate, and have been validated by independent audit.

8. RECOMMENDATIONS

- 8.1 The Committee is asked to note the content of this report.