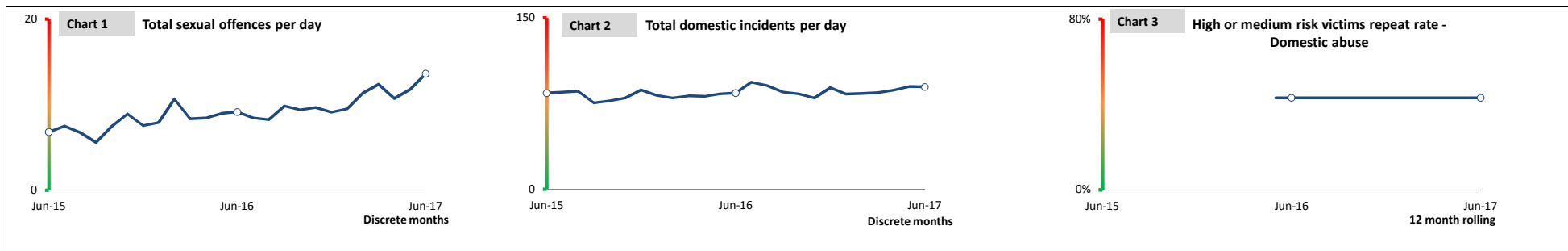


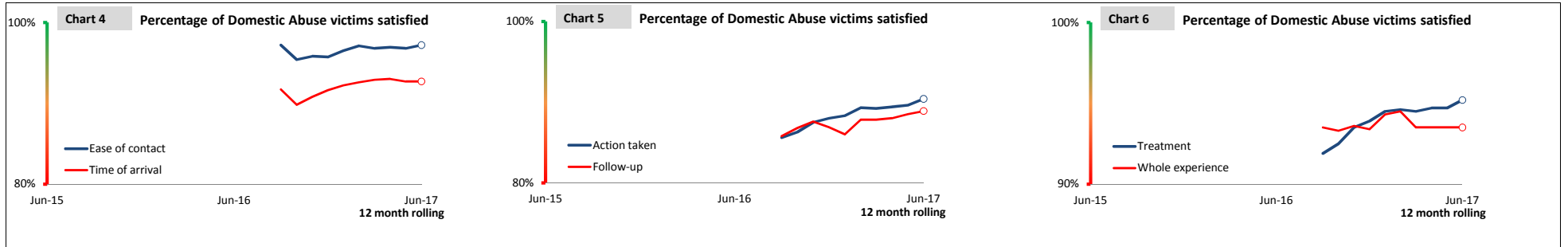
APPENDIX 1

Domestic and Sexual Abuse (slides 3 to 6)

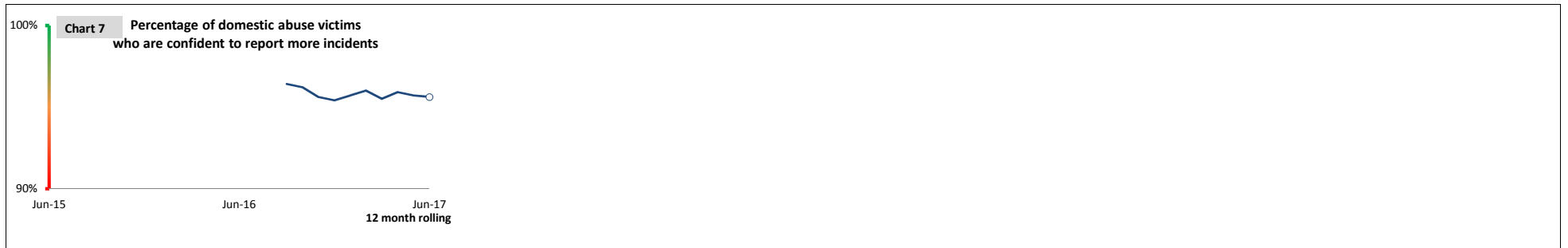
A reduction in sexual and domestic abuse		Previous YTD		Previous		Current		Direction of Travel	Chart Number	Notes
		Value	Period	Value	Period	Value	Period			
1	Recorded sexual offences	9 per day	Apr to June 2016	10 per day	2016/17	12 per day	Apr to June 2017	● ²⁵	1	Equivalent to a 26% increase from 2016/17. The Force is ranked 4th in its MSG and 32nd nationally, based on data for the 12 months to May 2017.
2	Recorded domestic abuse incidents	83 per day	Apr to June 2016	85 per day	2016/17	89 per day	Apr to June 2017		2	Equivalent to a 5% increase from 2016/17.
3	Percentage of high or medium risk victims of domestic abuse who have suffered a subsequent incident or crime			43%	12 months to June 2016	43%	12 months to June 2017		3	
4	Percentage of high or medium risk victims of sexual abuse who have suffered a subsequent incident or crime					N/A				Measure to be reported in September.
5	Level of reduction in domestic abuse offending of MATAAC subjects					65%	Nov 2015 to Mar 2017			Among those perpetrators subjected to MATAAC interventions, average rates of domestic abuse offences per month declined by 65% force wide.



An overall better policing response and support services for victims with complex needs and those affected by domestic and sexual abuse		Previous YTD		Previous		Current		Direction of Travel	Chart Number	Notes
		Value	Period	Value	Period	Value	Period			
6	Percentage of domestic abuse victims satisfied with the policing response provided:									
	6a) Ease of contact					97%	12 months to June 2017		4	600 surveys completed per annum.
	6b) Time of arrival					93%	12 months to June 2017		4	As above.
	6c) Action taken					90%	12 months to June 2017	● ¹⁰	5	As above.
	6d) Follow-up					89%	12 months to June 2017	● ¹⁰	5	As above.
	6e) Treatment					95%	12 months to June 2017		6	As above.
	6f) Whole experience					94%	12 months to June 2017		6	As above.
7	Assessment of the effectiveness of harm reduction plans for vulnerable victims	88% of harm reduction plans were considered to be of a good or outstanding standard based on a review of 50 harm reduction plans in July 2016. This exercise was repeated in March 2017 and 98% had a satisfactory plan in place that addressed victim vulnerabilities.								
8	Establish a baseline assessment of our response to Adolescent to Parent Violence and Abuse					N/A				



More confidence in the reporting of domestic and sexual abuse	Previous YTD Value	Previous Period	Current Value	Current Period	Direction of Travel	Chart Number	Notes
9 Percentage of victims who are confident to report further abuse to the police again							
9a) Domestic abuse			96%	12 months to June 2017		7	600 surveys completed per annum.
9b) Sexual abuse			N/A				



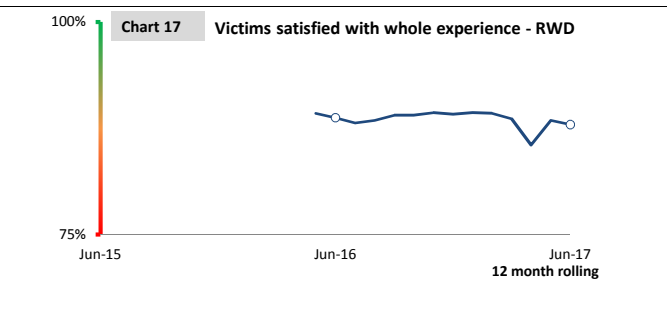
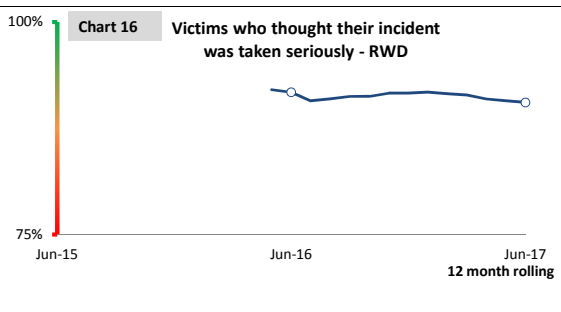
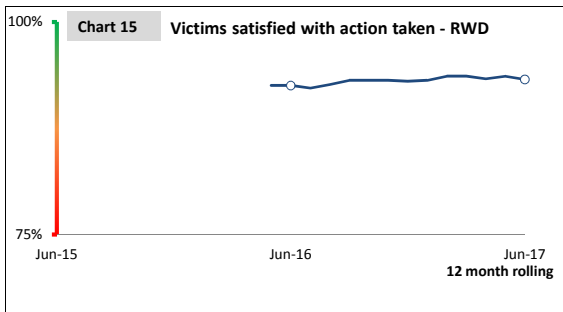
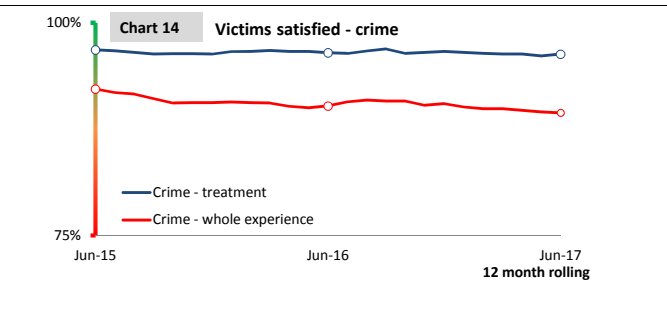
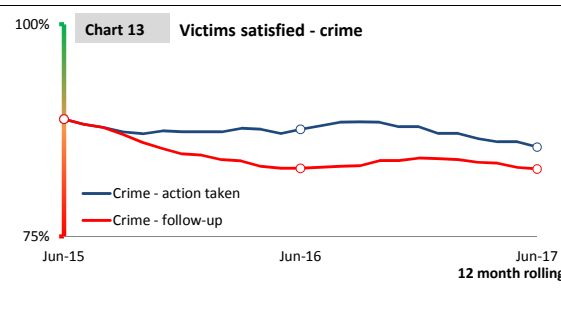
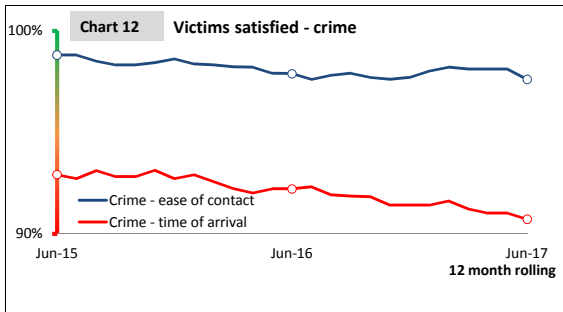
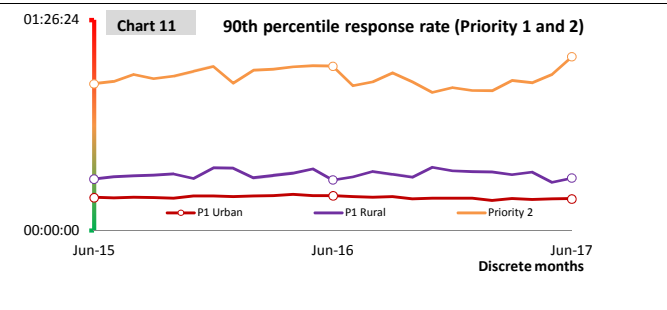
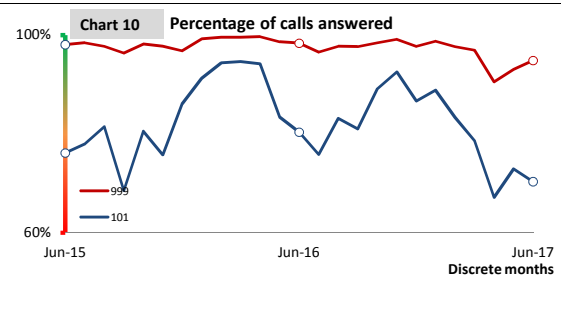
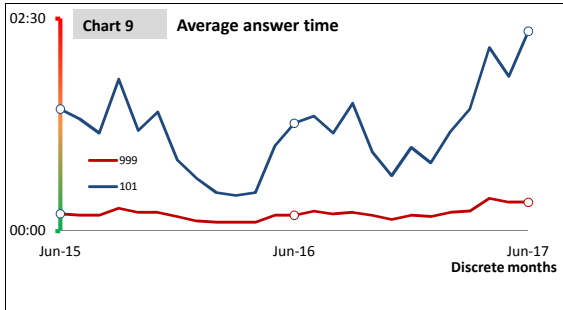
9 - Direction of travel and the number of months

More accurate recording of domestic and sexual abuse		Previous YTD		Previous		Current		Direction of Travel	Chart Number	Notes
		Value	Period	Value	Period	Value	Period			
10	Percentage of sexual offences that comply with National Crime Recording Standards	97%	Apr to June 2016	95%	2016/17	97%	Apr to June 2017	● ⁹	8	See also indicator 32.
11	Percentage of rape offences recorded within 24 hours	94%	Apr to June 2016	89%	2016/17	93%	Apr to June 2017			
12	Percentage of cancelled crimes for sexual offences appropriately cancelled			98%	2016/17	100%	April to June 2017			100% audit of all rape and sexual offences cancelled for 2017. 2016/17 sample based upon 20 rape and 20 sexual offences.
13	Percentage of domestic abuse incidents that meet incident recording standards					N/A				

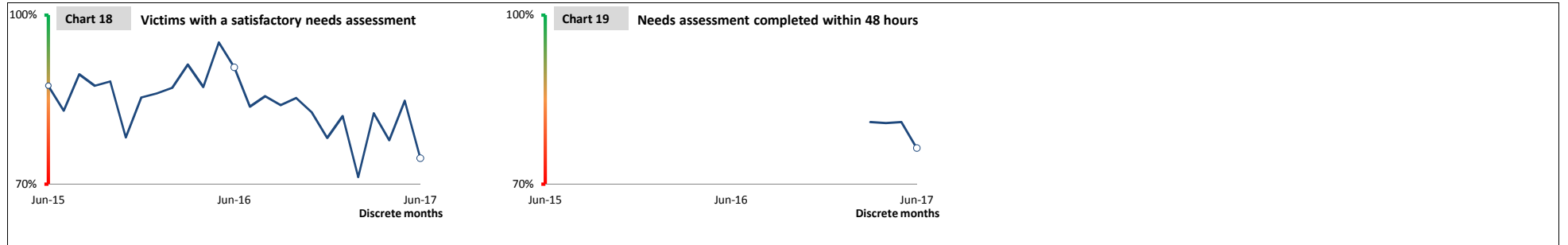


Putting Victims First (Slides 7 to 11)

Improved victim satisfaction and police response	Previous YTD		Previous		Current		Direction of Travel	Chart Number	Notes
	Value	Period	Value	Period	Value	Period			
14 Percentage of calls dealt with meeting call handling standards:									
14a) Correct greeting and overall politeness	93%	May 2016	96%	Feb 2017	N/A				Measure to be reported in October 2017 and April 2018
14b) An explanation of response was given	46%	May 2016	58%	Feb 2017	N/A				Measure to be reported in October 2017 and April 2018
14c) All information was recorded	78%	May 2016	80%	Feb 2017	N/A				Measure to be reported in October 2017 and April 2018
14d) Contact handler reassured the caller	76%	May 2016	88%	Feb 2017	N/A				Measure to be reported in October 2017 and April 2018
14e) Contact handler related with the caller	78%	May 2016	90%	Feb 2017	N/A				Measure to be reported in October 2017 and April 2018
14f) Contact handler resolved the caller's request	88%	May 2016	93%	Feb 2017	N/A				Measure to be reported in October 2017 and April 2018
15 Average time to answer 999 calls	0m 9s	Apr to June 2016	0m 11s	2016/17	0m 21s	Apr to June 2017	● ³	9	
16 Percentage of 999 calls answered	99%	Apr to June 2016	98%	2016/17	93%	Apr to June 2017	● ³	10	
17 Average time to answer 101 calls	0m 54s	Apr to June 2016	1m 3s	2016/17	2m 06s	Apr to June 2017	● ³	9	
18 Percentage of 101 calls answered	86%	Apr to June 2016	84%	2016/17	70%	Apr to June 2017	● ³	10	
19 Attendance rate for priority 1 incidents (Urban)	14m 18s	Apr to June 2016	13m 23s	2016/17	12m 44s	Apr to June 2017		11	
20 Attendance rate for priority 1 incidents (Rural)	23m 5s	Apr to June 2016	23m 21s	2016/17	21m 45s	Apr to June 2017		11	
21 Attendance rate for priority 2 incidents	1 h 7m 15s	Apr to June 2016	1 h 1m 31s	2016/17	1 h 5m 24s	Apr to June 2017		11	
22 Percentage of crime victims satisfied with the policing response provided:									
22a) Ease of contact			98% +/- 0.7	12 months to June 2016	98% +/- 0.7	12 months to June 2017		12	1,800 surveys completed per annum.
22b) Time of arrival			92% +/- 1.2	12 months to June 2016	91% +/- 1.4	12 months to June 2017	● ²⁶	12	As above.
22c) Action taken			88% +/- 1.3	12 months to June 2016	86% +/- 1.4	12 months to June 2017		13	As above.
22d) Follow-up			83% +/- 1.5	12 months to June 2016	83% +/- 1.5	12 months to June 2017		13	As above.
22e) Treatment			96% +/- 0.7	12 months to June 2016	96% +/- 0.7	12 months to June 2017		14	As above.
22f) Whole experience			90% +/- 1.2	12 months to June 2016	89% +/- 1.2	12 months to June 2017		14	As above.
23 Percentage of victims satisfied with the RWD policing response provided:									
23a) Action taken			92% +/- 2.4	Feb to June 2016	93% +/- 1.8	12 months to June 2017		15	600 surveys completed per annum.
23b) Victim thought their incident was taken seriously			92% +/- 2.4	Feb to June 2016	91% +/- 2.0	12 months to June 2017		16	As above.
23c) Whole experience			89% +/- 2.7	Feb to June 2016	88% +/- 2.1	12 months to June 2017		17	As above.
24 Satisfaction levels for victims of crime, with a specific sample for those that are considered vulnerable and for repeat victims					N/A				



Victims are supported to cope and recover from their experience of crime		Previous YTD		Previous		Current		Direction of Travel	Chart Number	Notes
		Value	Period	Value	Period	Value	Period			
25	Percentage of victims with a satisfactory needs assessment	89%	Apr to June 2016	83%	2016/17	79%	Apr to June 2017		18	
26	Percentage of needs assessments completed within 48 hours			81%	Mar 2017	79%	Apr to June 2017		19	Data pre front-end crime recording is not comparable.

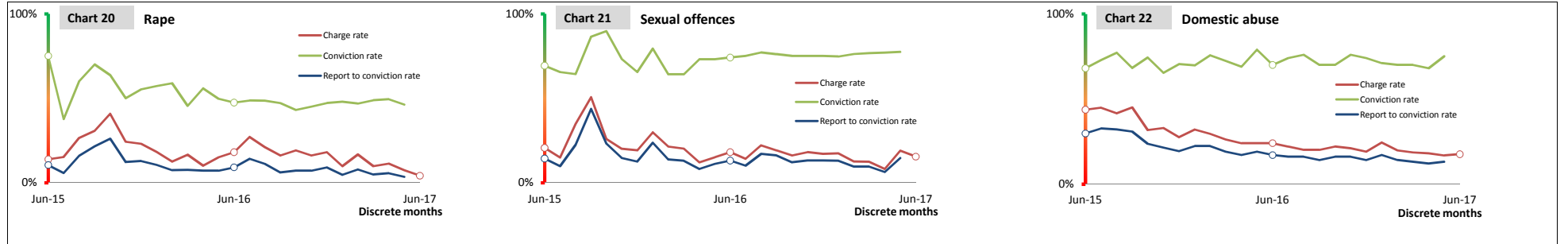


The most vulnerable are recognised and receive an enhanced service		Previous YTD		Previous		Current		Direction of Travel	Chart Number	Notes
		Value	Period	Value	Period	Value	Period			
27	A qualitative and quantitative assessment of compliance with the Victims' Code of Practice									Assessment conducted; 9 areas assessed with 3 assessed as non-compliant and 5 assessed as partially compliant.
28	Percentage of calls correctly assessed for vulnerability, threat, risk and harm (THRIVE)	94%	May 2016	97%	Feb 2017	N/A				Measure to be reported in October 2017 and April 2018
29	Percentage of incidents allocated the most appropriate response (THRIVE)	80%	May 2016	87%	Feb 2017	N/A				Measure to be reported in October 2017 and April 2018
30	Attendance rates at incidents with vulnerable victims (priority 2)	1 h 35m 0s	Apr to June 2016	1h 15m 45s	2016/17	1 h 7m 4s	Apr to June 2017			
31	Percentage of rape offences recorded within 24 hours	94%	Apr to June 2016	89%	2016/17	93%	Apr to June 2017			

Effective Criminal Justice System (Slides 12 to 14)

Improved reporting and recording of rape, sexual offences and domestic abuse.		Previous YTD		Previous		Current		Direction of Travel	Chart Number	Notes
		Value	Period	Value	Period	Value	Period			
32	Percentage of rape and sexual offences that comply with national crime recording standards	97%	Apr to June 2016	95%	2016/17	97%	Apr to June 2017	● ⁴	8	See also indicator 10

Increased charge and conviction rates for cases of rape, sexual offences and domestic abuse	Previous YTD Value		Previous Period Value		Current Period Value		Direction of Travel	Chart Number	Notes
33 Charge rates for:									
33a) Rape	13%	Apr-June 16	16%	2016/17	7%	Apr-June 17	● ²⁶	20	The Force ranked 1st in its MSG and 3rd nationally, 12 months to May 2017.
33b) Sexual offences	15%	Apr-June 16	15%	2016/17	14%	Apr-June 17		21	The Force ranked 3rd in its MSG and 15th nationally, 12 months to May 2017.
33c) Domestic abuse	25%	Apr-June 16	22%	2016/17	17%	Apr-June 17	● ²⁶	22	
34 Conviction rate for:									
34a) Rape	53%	Apr-May 16	48%	2016/17	48%	Apr-May 17		20	
34b) Sexual offences	73%	Apr-May 16	75%	2016/17	77%	Apr-May 17		21	
34c) Domestic abuse	74%	Apr-May 16	72%	2016/17	71%	Apr-May 17		22	
35 Report to conviction rate for:									
35a) Rape	7%	Apr-May 16	7%	2016/17	3%	Apr-May 17	● ²⁶	20	
35b) Sexual offences	11%	Apr-May 16	12%	2016/17	11%	Apr-May 17		21	
35) Domestic abuse	19%	Apr-May 16	16%	2016/17	12%	Apr-May 17	● ²⁶	22	
36 Assessment of file accreditation standards					N/A				
37 Number of post-charge failures			82 per month	2016/17	51 per month	Apr-June 17			No pre-charge data



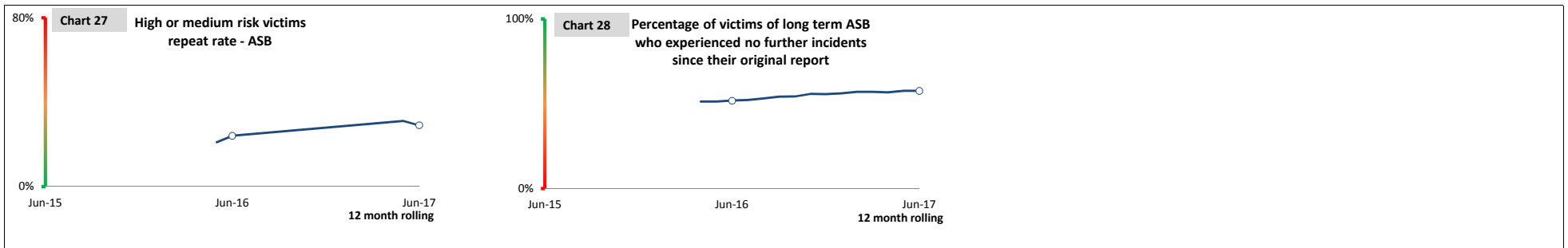
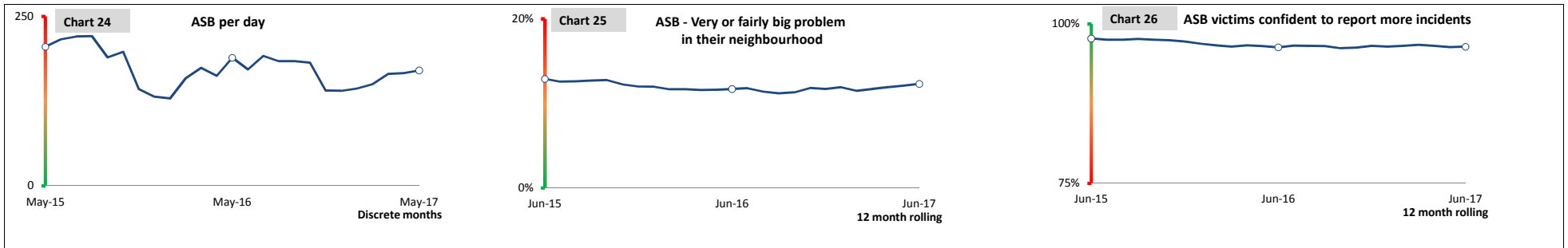
Increased number of guilty pleas at first hearing		Previous YTD		Previous		Current		Direction of Travel	Chart Number	Notes
		Value	Period	Value	Period	Value	Period			
38	Percentage of guilty pleas at first hearing	64%	Apr-May 16	63%	2016/17	65%	Apr-May 17		23	



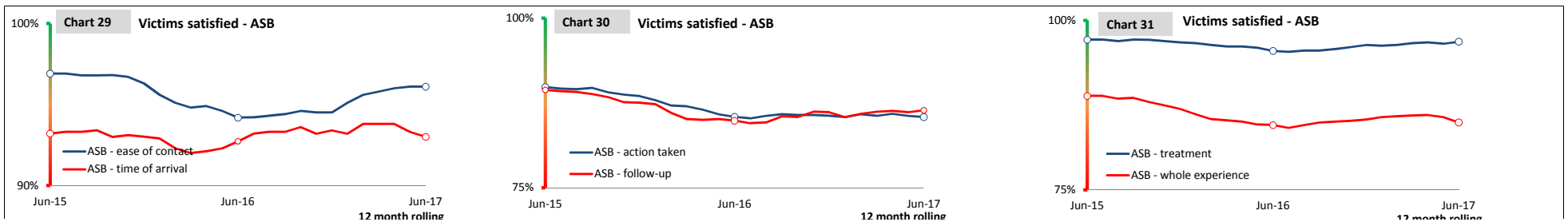
Prevention of first time and repeat offending		Previous YTD		Previous		Current		Direction of Travel	Chart Number	Notes
		Value	Period	Value	Period	Value	Period			
39	Evaluate the implementation of the out of court disposal framework, including an assessment of its effectiveness in reducing reoffending					N/A				
40	Appropriate use of out of court disposals where a charge is the normal outcome			59%	2016/17	69%	Apr to May 2017			The sample uses the selection criteria adopted by the Out of Court Disposal Scrutiny Panel. This is a focus on serious offences and persistent offenders when a charge is the expected outcome.
41	Percentage of subjects through Integrated Offender Management who have reduced offending					N/A				Measure to be reported in October.
42	Monitor first time offending rates					N/A				
43	Outstanding volume within the Digital Forensic Unit			14 months' backlog	as at February 2017	6 months' backlog	as at July 2017	● 5		

Reducing Anti-Social Behaviour (Slides 15 to 16)

Fewer victims of ASB – though we will continue to encourage reporting		Previous YTD		Previous		Current		Direction of Travel	Chart Number	Notes
		Value	Period	Value	Period	Value	Period			
44	Recorded levels of anti-social behaviour incidents	174 per day	Apr to June 2016	167 per day	2016/17	165 per day	Apr to June 2017		24	Equivalent to a 1% decrease from 2016/17.
45	Percentage of people who feel that ASB is a very or fairly big problem in their neighbourhood			12% +/- 0.8	12 months to June 2016	12% +/- 0.8	12 months to June 2017		25	1,560 surveys completed per annum.
46	Percentage of ASB victims who are confident to report further incidents to the police again			96% +/- 0.8	12 months to June 2016	96% +/- 0.8	12 months to June 2017		26	As above.
47	Percentage of high or medium risk ASB victims who have suffered a subsequent incident (of any category of ASB or crime)			24%	12 months to June 2016	29%	12 months to June 2017	● 13	27	
48	Percentage of victims of long term ASB who experienced no further incidents since their original report			52% +/- 3.6	12 months to June 2016	58% +/- 3.9	12 months to June 2017		28	600 surveys completes per annum.



Improved satisfaction for victims of ASB		Previous YTD Value	Previous Period	Current Value	Current Period	Direction of Travel	Chart Number	Notes
49	Percentage of ASB victims satisfied with the policing response provided:							
	49a) Ease of contact		94% +/- 1.1 12 months to June 2016	96% +/- 0.9 12 months to June 2017		7	29	1,560 surveys completed per annum.
	49b) Time of arrival		92% +/- 1.7 12 months to June 2016	93% +/- 1.6 12 months to June 2017			29	As above.
	49c) Action taken		86% +/- 1.8 12 months to June 2016	85% +/- 1.8 12 months to June 2017			30	As above.
	49d) Follow-up		85% +/- 1.9 12 months to June 2016	86% +/- 1.8 12 months to June 2017			30	As above.
	49e) Treatment		96% +/- 1.1 12 months to June 2016	97% +/- 1.0 12 months to June 2017			31	As above.
	49f) Whole experience		84% +/- 1.6 12 months to June 2016	85% +/- 1.6 12 months to June 2017			31	As above.



Those most vulnerable will receive a service that better meets their needs		Previous YTD		Previous		Current		Direction of Travel	Chart Number	Notes
		Value	Period	Value	Period	Value	Period			
50	Satisfaction levels for those vulnerable victims of anti-social behaviour					N/A				

Action will be taken against offenders		Previous YTD		Previous		Current		Direction of Travel	Chart Number	Notes
		Value	Period	Value	Period	Value	Period			
51	Assessment of the use and effectiveness of police powers to tackle anti-social behaviour and evaluate problem solving approaches					N/A				

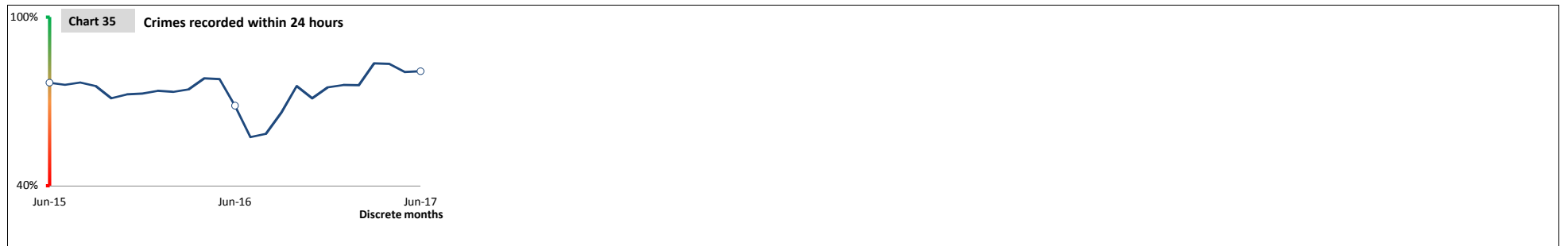
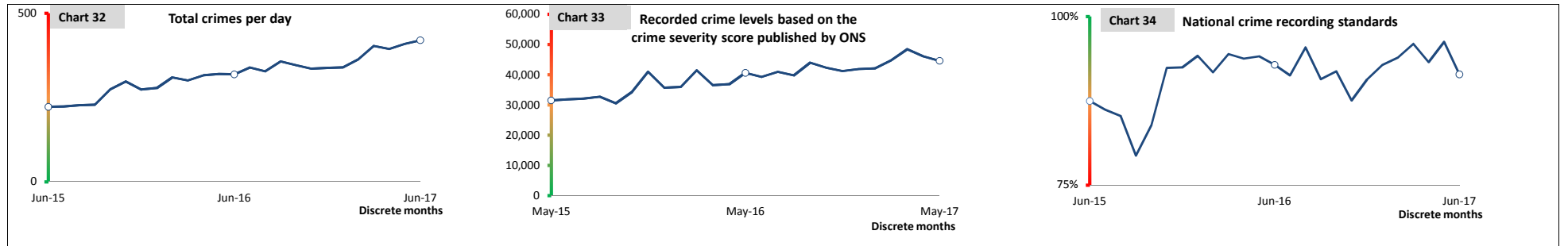
Cutting Crime (Slides 17 to 20)

Improved police and partnership response to specific crimes		Previous YTD		Previous		Current		Direction of Travel	Chart Number	Notes
		Value	Period	Value	Period	Value	Period			
52	Assessment of investigative standards									
52a)	Volume crime	82% of investigations considered to be a good or outstanding standard based on a review of 128 volume crime investigations; burglary OTD and other theft (45), vehicle crime (8), harassment and assault (17), criminal damage (24) and shoplifting (34).				N/A				Measure to be reported in September.
52b)	Hate crime	54 hate crimes were reviewed in July 2016. All cases were assessed as good or outstanding. Those investigations with a structured supervisory plan ultimately led to positive outcome, even when no suspect was identified. Some organisational learning to consider.				N/A				Measure to be reported in September.
52c)	Serious offences	A review of 148 investigations has been completed in July 2016 for hate crime (54), sexual offences (36) and domestic abuse (58). 76% (112) were assessed as a good or outstanding quality; hate (47), sexual offences (35) and domestic abuse (30).				N/A				Measure to be reported in October.
53	Evaluate problem solving approaches for those crimes that cause most harm					N/A				

Specific intervention and response to alcohol related crime and disorder		Previous YTD		Previous		Current		Direction of Travel	Chart Number	Notes
		Value	Period	Value	Period	Value	Period			
54	Assess the appropriateness of outcomes and use of rehabilitative pathways					N/A				

Safer night-time economy		Previous YTD		Previous		Current		Direction of Travel	Chart Number	Notes
		Value	Period	Value	Period	Value	Period			
55	Perceptions of safety of those that use the night time economy					95% +/-4.8	June 2017			Initial findings based on a sample of 392 surveys.
56	Recorded crime levels in night time economy areas					N/A				Measure to be reported in September.

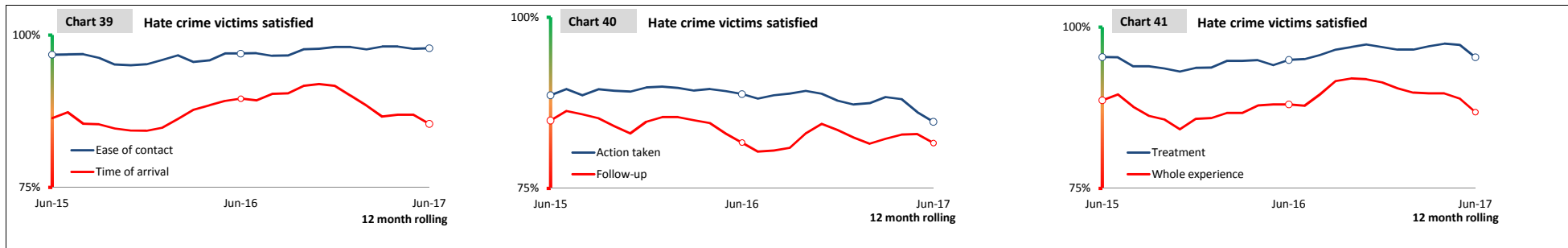
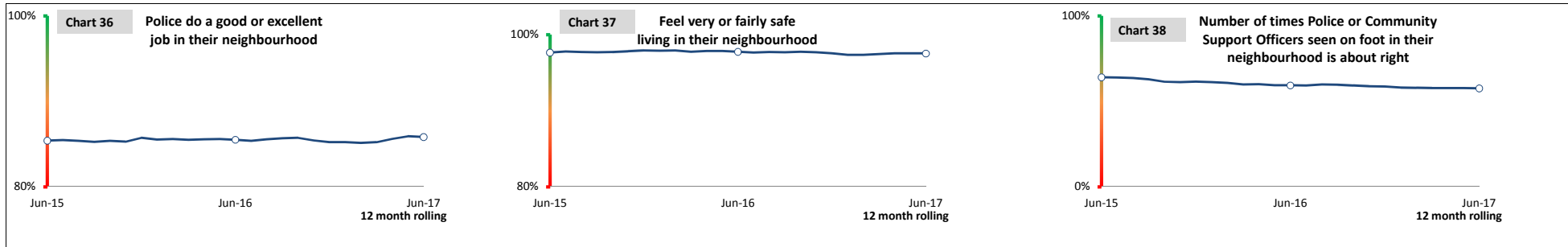
Fewer offenders, specifically those who cause the most harm to victims		Previous YTD Value	Previous Period	Current Value	Current Period	Direction of Travel	Chart Number	Notes
57	Recorded crime	317 per day	Apr to June 2016	340 per day	2016/17	404 per day	Apr to June 2017	Equivalent to a 19% increase from 2016/17. The Force is ranked 5th in its MSG and 37th nationally, based on data for the 12 months to May 2017.
58	Recorded crime levels based on the crime severity score published by ONS	38,687	Apr to May 2016	41,759	2016/17	45,253	Apr to May 2017	Equivalent to a 8% increase from 2016/17. The Force is ranked 4th in its MSG and 33rd nationally, based on data for 2016/17.
59	Compliance with National Crime Recording Standards	94%	Apr to June 2016	93%	2016/17	94%	Apr to June 2017	
60	Percentage of crimes recorded within 24 hours	75%	Apr to June 2016	72%	2016/17	81%	Apr to June 2017	



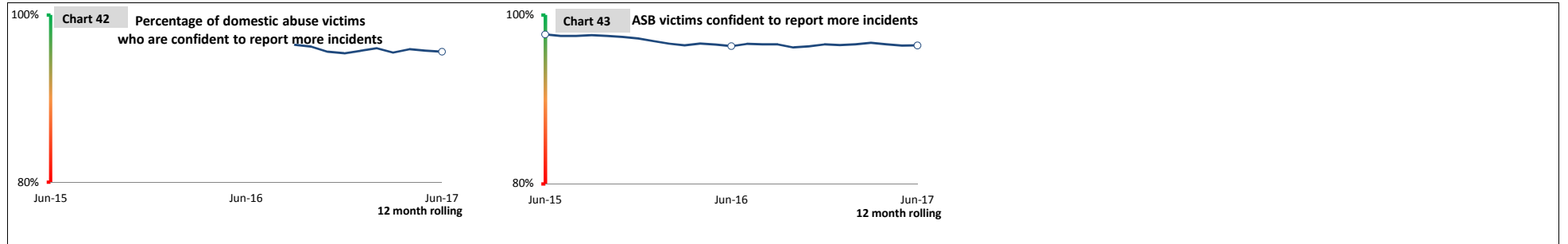
Cut drug use and the crime that is a consequence		Previous YTD Value	Previous Period	Current Value	Current Period	Direction of Travel	Chart Number	Notes
61	Monitor the number of offenders given a conditional caution referred to substance abuse intervention			N/A				
62	Percentage of people who feel that cyber-crime is a very or fairly big problem			94%	June 2017			Initial findings based on a sample of 392 surveys.
63	Perceptions and awareness of the community regarding exploitation (e.g. sexual, labour and benefit)			83%	June 2017			As above.
64	Perceptions of road safety, including drink driving and use of mobile phones			86%	June 2017			As above.

Community Confidence (Slides 21 to 22)

	Previous YTD		Previous		Current		Direction of Travel	Chart Number	Notes	
	Value	Period	Value	Period	Value	Period				
65 Improved satisfaction with the services that Northumbria Police and key community safety and criminal justice partners provide										
Percentage of people who believe the police do a good or excellent job in their neighbourhood			85%	12 months to June 2016	+/- 1.0	86%	12 months to June 2017	+/- 0.9	36	6,000 surveys completed per annum.
66 Satisfaction levels for victims of crime, with a specific sample for those that are considered vulnerable and for repeat victims						N/A				
67 Percentage of people who feel safe in their local area			98%	12 months to June 2016	+/- 0.4	97%	12 months to June 2017	+/- 0.4	37	6,000 surveys completed per annum.
68 Percentage of people who believe that the level of visibility in their neighbourhood is about right			59%	12 months to June 2016	+/- 1.4	58%	12 months to June 2017	+/- 1.3	38	As above.
69 Percentage of hate crime victims satisfied with the policing response provided:										
69a Ease of contact			97%	12 months to June 2016	+/- 2.4	98%	12 months to June 2017	+/- 1.9	39	Approx. 300 hate crime victims surveyed per annum.
69b Time of arrival			90%	12 months to June 2016	+/- 4.1	85%	12 months to June 2017	+/- 4.3	39	As above.
69c Action taken			89%	12 months to June 2016	+/- 4.1	85%	12 months to June 2017	+/- 4.2	40	As above.
69d Follow-up			82%	12 months to June 2016	+/- 5.0	82%	12 months to June 2017	+/- 4.4	40	As above.
69e Treatment			95%	12 months to June 2016	+/- 2.8	95%	12 months to June 2017	+/- 2.4	41	As above.
69f Whole experience			88%	12 months to June 2016	+/- 4.2	87%	12 months to June 2017	+/- 3.9	41	As above.



More people connecting with the police to report local concerns and crimes and reporting confidence in the police response	Previous YTD Value	Previous Period	Previous Value	Previous Period	Current Value	Current Period	Direction of Travel	Chart Number	Notes
70 Percentage of victims that have confidence to report further incidents in the future:									
70a) Domestic abuse					96% +/- 1.5	12 months to June 2017		42	600 surveys completed per annum.
70b) Anti-social behaviour			96% +/- 0.8	12 months to June 2016	96% +/- 0.8	12 months to June 2017		43	1,560 surveys completed per annum.
70c) Crime					N/A				



Awareness that the PCC is always available to hear views and suggestions and will scrutinise fearlessly on the public's behalf	Previous YTD Value	Previous Period	Previous Value	Previous Period	Current Value	Current Period	Direction of Travel	Chart Number	Notes
71 Percentage of public who agree the PCC talks to people to understand the needs of local communities			41% +/- 1.5	12 months to June 2016	46% +/- 1.4	12 months to June 2017		44	6,000 surveys completed per annum.
72 Percentage of public who agree the PCC holds Northumbria Police to account on behalf of the public			58% +/- 1.5	12 months to June 2016	63% +/- 1.4	12 months to June 2017		45	As above.
73 Evaluate the delivery of training and awareness of the code of ethics					N/A				
74 Evaluate the impact of learning inputs, which have been identified during complaint and conduct investigations					N/A				
75 Number of live complaints being managed	198	As at 30th June 2016	193	As at 31st March 2017	241	As at 30th June 2017	● 19	46	
76 Monitor level and type of allegations:									Number of allegations includes both those complaints managed by Professional Standards and those managed by the Triage Team.
76a) Incivility, impoliteness or intolerance	37 per month	Apr-June 16	34 per month	2016/17	26 per month	Apr-June 17		47	YTD 2017/18 is 17 per month excluding triage. In FY16/17 this was 16 per month, equivalent to 57 allegations per 1,000 officers; lower than the national average of 75 allegations per 1,000 officers.
76e) Other assault	19 per month	Apr-June 16	16 per month	2016/17	17 per month	Apr-June 17		48	YTD 2017/18 is 15 per month excluding triage. In FY16/17 this was 15 per month, equivalent to 54 allegations per 1,000 officers; higher than the national average of 42 allegations per 1,000 officers.
76f) Other neglect or failure in duty	62 per month	Apr-June 16	61 per month	2016/17	57 per month	Apr-June 17		49	YTD 2017/18 is 36 per month excluding triage. In FY16/17 this was 36 per month, equivalent to 132 allegations per 1,000 officers; lower than the national average of 224 allegations per 1,000 officers.
77 Percentage of appeals made	14%	Apr-June 16	13%	2016/17	18%	Apr-June 17		50	
78 Percentage of appeals upheld - Overall	25%	Apr-June 16	21%	2016/17	19%	Apr-June 17		51	
79 Percentage of appeals upheld - Force investigated	22%	Apr-June 16	15%	2016/17	11%	Apr-June 17		51	9 appeals with 1 upheld
80 Percentage of appeals upheld - Force locally resolved	0%	Apr-June 16	0%	2016/17	0%	Apr-June 17		51	
81 Percentage of appeals upheld - IPCC investigated	60%	Apr-June 16	39%	2016/17	36%	Apr-June 17		51	11 appeals with 4 upheld
82 Percentage of appeals upheld - IPCC non-recording	11%	Apr-June 16	17%	2016/17	23%	Apr-June 17		51	

