

From the 1st February 2020, legislation changes resulted in the Office of the Police and Crime Commissioner being responsible for certain reviews following a complaint that has been dealt with by the Professional Standards Department of Northumbria Police (further information can be found at www.northumbria-pcc.gov.uk).

In the spirit of openness and transparency, the Office of the Police and Crime Commissioner for Northumbria will publish review outcomes.

Relevant Appeal Body (RAB) - *Office of Police and Crime Commissioner Reviews*:

Outcomes – April to June 2020.

Name	Overview of review request	Verdict.
GH	<p>This review was requested as the complainant was not happy with the outcome from Northumbria Police.</p> <p>The Reviewing Officer agreed the actions of Northumbria Police were reasonable and proportionate as the speed cameras referred to are not owned by Northumbria Police, the force's only role in this matter was to process the fixed penalty notices.</p> <p>Recommended that complainant take up the matter with the Highways Department of the local authority who were responsible for the cameras.</p>	Not upheld
IJ	This review was requested as the complainant was not happy with the outcome from Northumbria Police.	Not Upheld

	<p>The Reviewing Officer agreed the actions of Northumbria Police were reasonable and proportionate because PSD provided the complainant with a comprehensive response to each issue raised.</p> <p>There were a number of issues raised in the review that PSD did not have the opportunity to respond to. The Reviewing Officer therefore suggested that any further complaints should be directed to PSD</p>	
<i>KL</i>	<p>This review was requested as the complainant was not happy with the outcome from Northumbria Police.</p> <p>The Reviewing Officer agreed the actions of Northumbria Police were reasonable and proportionate because the issues raised have been addressed by Northumbria Police on a number of occasions. An investigation in to the claims also took place in 2009, with a right of appeal.</p>	Not Upheld
<i>MN</i>	<p>This review was requested as the complainant was not happy with the outcome from Northumbria Police.</p> <p>The Reviewing Officer agreed the actions of Northumbria Police were</p>	Not upheld

	<p>reasonable and proportionate because the issues raised have been addressed by Northumbria Police who were adhering to national protocol in relation to information held on the national police computer.</p> <p>The reviewing officer sought legal advice to ensure the information provided to the complainant was correct. It was confirmed all the information provided was legally in order.</p>	
<i>OP</i>	<p>This review was requested as the complainant was not happy with the outcome from Northumbria Police.</p> <p>The Reviewing Officer agreed the actions of Northumbria Police were reasonable and proportionate because the issues raised have been addressed by Northumbria Police PSD – addressing the specific points in the review.</p> <p>As part of the review further information was sought on the use of the ANPR system and this was provided to the complainant.</p>	Not upheld.
<i>QR</i>	<p>This review was requested as the complainant was not happy with the outcome from Northumbria Police.</p>	Upheld

	<p>The Reviewing Officer agreed the actions of Northumbria Police were NOT reasonable and proportionate because all the issues raised had not been addressed by Northumbria Police PSD.</p> <p>The reviewing officer has requested that Northumbria Police PSD address all the points in the original complaint and provide the OPCC with an update within 28 days.</p>	<p>ACTIONED REQUIRED BY NORTHUMBRIA POLICE.</p>
ST	<p>This review was requested as the complainant was not happy with the outcome from Northumbria Police.</p> <p>The Reviewing Officer agreed the actions of Northumbria Police were reasonable and proportionate because when the lockdown was first announced, there was no clear indication from government about what the stance was for construction sites.</p> <p>Northumbria Police worked with site managers and NP offered an apology for any confusion caused. It was clear that NP were working in the best interests of all concerned.</p>	<p>Not Upheld</p>
UV	<p>This review was requested as the complainant was not happy with the outcome from Northumbria Police.</p>	<p>Not upheld.</p>

	<p>The Reviewing Officer agreed the actions of Northumbria Police were reasonable and proportionate.</p> <p>Due to the nature of the complaint, no further information can be provided as it would identify the complainant.</p> <p>All relevant policies were followed correctly and it is hoped the matter will be concluded by July 2020.</p>	
WX	<p>This review was requested as the complainant was not happy with the outcome from Northumbria Police.</p> <p>The Reviewing Officer agreed the actions of Northumbria Police were reasonable and proportionate.</p> <p>The complaint related to a member of staff in PSD. However it was reiterated that the member of staff's role did not permit them to do the actions that WX complained about. Much of the complaint related to previously addressed complaints.</p>	Not upheld.
YZ	<p>This review was requested as the complainant was not happy with the outcome from Northumbria Police. The Reviewing Officer agreed the actions of Northumbria Police were reasonable and proportionate.</p>	Not upheld.

	The complaint related to a member of staff in PSD. Many of the issues raised were dealt with by the then IPCC / PSD in 2016.	
AY	<p>This review was requested as the complainant was not happy with the outcome from Northumbria Police.</p> <p>The Reviewing Officer agreed the actions of Northumbria Police were reasonable and proportionate.</p> <p>The complaint related to a road traffic incident, and the perceived lack of action by Northumbria Police. The evidence provided by the complainant did not refer to the car that was involved.</p>	Not upheld
BX	<p>This review was requested as the complainant was not happy with the outcome from Northumbria Police.</p> <p>Although the Reviewing Officer did not agree with the outcome, it was determined to be reasonable and proportionate due to the passage of time and an apology was given.</p> <p>However, the Reviewing Officer has requested that a 'scoping exercise' is undertaken to see exactly what information is held and for Northumbria Police to try and address the concerns raised in the complaint and review</p>	<p>Not Upheld</p> <p>ACTIONED REQUIRED BY NORTHUMBRIA POLICE.</p>

