



NORTHUMBRIA
**POLICE & CRIME
COMMISSIONER**

**violence
reduction
unit**

Improving lives to prevent crime

POLICE & CRIME PLAN

QUARTERLY PERFORMANCE REPORT

Building safer communities and effective justice

December 2019

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Response

- The Force operating model went live on 4 November 2019, with a dedicated response policing team aligned to responding to priority 1 and 2 incidents.
- Attendance to priority 1 incidents (urban and rural) for the most recent quarter (October to December 2019) has improved compared to the previous quarter as a result of the new model.
- 66% of urban priority 1 incidents were attended within 10 minutes and 76% of rural priority 1 incidents attended within 20 minutes, compared to 63% and 73%, respectively. 90% of priority 1 incidents were attended within 15 minutes and 33 seconds (urban) and 27 minutes 3 seconds (rural).
- Similarly, there has been an improvement in the proportion of priority 2 incidents attended within the threshold, with 68% of incidents attended within 60 minutes, compared to 64% for the previous period.
- Overall, 90% of priority 2 incidents were attended by 2 hours 55 minutes for the period October to December 2019, compared to 3 hours 37 minutes for the previous quarter.



Call Handling

- 100% of emergency calls have been answered in the 12 months to December 2019, with the average time taken to answer calls 10 seconds.
- The percentage of non-emergency 101 calls answered is 89%, with the average time taken to answer 1 minute, 16 seconds; above the one minute threshold.



Victims' Code of Practice

- In the 12 months to December 2019, 89% of victims received a satisfactory needs assessment; this is above the threshold of 85%.
- Similarly, the percentage of victim needs assessments completed in 48 hours is also above the threshold (84%).
- The percentage of victims who state they received notification that a crime was recorded is 48%, a significant reduction compared to the previous 12 months of 59%.
- In January 'The Victim Contract' was launched. The Victim Contract provides a written acknowledgment that a crime has been recorded, setting out clearly the service victims can expect, helping them to cope with the impact of the crime.



Victim Satisfaction

- Satisfaction with initial contact has improved further; with 96% satisfied with initial contact for the 12 months to December 2019.
- Satisfaction with treatment has remained high, at 93%, and is consistent with the 12 months to December 2018.
- Action taken and follow-up have both reduced by 3 percentage points over the same time period, and continue to be areas for improvement.
- Satisfaction levels for the whole experience and response time remain consistent at 82% and 88% respectively, although both are below the thresholds.



Primary Investigation Centre

- The Primary Investigation Centre (PIC) was introduced in April 2019, as part of the Force's operating model.
- Overall, the satisfaction levels of victims that have their crime managed through the PIC remain high.
- Most recent survey data shows that 79% of victims were satisfied with the overall service, with 77% of victims satisfied with the action taken and 82% indicating that they considered their crime was taken seriously.



Problem Solving

- Work to embed problem solving force wide has continued.
- A more streamlined Problem Orientated Policing Plan process has been developed to allow for improved review, sharing and identification of good practice, and is supported by a communications plan to raise awareness across the force.
- All Neighbourhood Inspectors received an immersive-style problem solving training package in December 2019.
- A central repository is being developed to hold problem solving articles, good practice, reward and recognition and key messaging. Information sharing through continuous professional development and partnership engagement is in place to share learning more widely.
- Further understanding of the risks/problems affecting communities is being enhanced by the use of problem/neighbourhood profiles.
- A new engagement strategy, delivery plan and toolkits are in place to support engagement with local communities and ensure a more consistent approach to engagement across the force. Evaluation of engagement activity will help to demonstrate the difference being made to communities.
- The new operating model for the Neighbourhood Policing Team has been implemented and includes a change in shift pattern for officers and staff. This will better support the neighbourhood teams with reduced abstraction and help improve problem solving, community engagement and targeting offenders.



ASB Incidents

- We are continuing to see reductions in recorded levels of anti-social behaviour.
- For the 12 months to December 2019 there were 46,762 recorded incidents; a reduction of 3,292 incidents compared to the previous 12 months.
- For the period 12 months to December 2019, 20% of people surveyed considered that anti-social behaviour is a very or fairly big problem in their neighbourhood (up from 18% for the last period).
- Over the same period there has been a small increase in the percentage of ASB victims who would be confident to report further incidents (81% to 82%).
- Whilst the percentage of victims of longer term ASB who experienced no further incidents since their report, has increased to 49% for the 12 months to December 2019, from 46% for the previous 12 months.



Victim Satisfaction

- Compared to the previous period (September 2019) there have been improvements in satisfaction of victims of ASB for elements of service.
- Whilst still below the threshold; satisfaction with response time (87%), action taken (80%) and follow-up (64%) have all increased, with initial contact (92%), treatment (94%) and whole experience (79%) remaining consistent with the 12 months to September 2019.



Total Recorded Crime

- Total recorded crime has reduced by 5% for the 12 months to December 2019, with over 7,000 fewer recorded crimes, compared to the previous 12 months.
- There has been some increases in shoplifting; theft (including theft from the person); and making off without payment. These increases are seasonal leading up to the festive period.
- The Force is placed 37th nationally for total recorded crime per 1,000 population and 26th nationally for the crime severity score (CSEW data to September 2019).
- The risk of personal crime in Northumbria is the lowest in the country (5.8%). The risk of household crime in Northumbria is the 4th lowest in the country (6.1%).



Other Crime

- Recorded levels of crime for the majority of crime categories have reduced compared to the previous 12 months.
- Crime categories which have reduced, include:
 - Burglary (-11%)
 - Theft and handling (-6%)
 - Criminal damage (-6%)
 - Sexual offences (-4%)
 - Other crime, such as drug crime and public disorder (-10%)
- Violence against the person offences have increased by 1%, whilst vehicle crime has increased by 2%; both categories have reduced compared to the position reported last quarter, and are below the increases recorded nationally.



Night-Time Economy Crime

- Recorded crimes in the night-time economy have reduced by 11% for the 12 months to December 2019, compared to the previous 12 months.
- Most serious violence against the person offences in the night-time economy remain low (99 offences in the last 12 months) and have remained stable over the last 12 months.
- For the period October to December 2019, recorded crimes within the night-time economy have marginally increased compared to the previous quarter; this in-line with seasonal increases expected.
- All NPT teams reviewed resourcing and operations over the festive period with a view to preventing disorder linked to alcohol.
- The perceptions of safety of those that use the night time economy have reduced to 84% for the 12 months to December 2019 (90% for the previous 12 months).



Sexual offences

- The number of sexual offences for the 12 months to December 2019 compared to the previous 12 months has reduced by 4%.
- Rape charge rates for October to December 2019 were above the threshold, at 10%, which brings the rate for the 12 months to December 2019 to 7% (from 6% for the previous 12 months).
- The national charge rate for rape offences for the 12 months to October 2019 was 4.2%; Northumbria has the 3rd highest charge rate in England and Wales.
- The conviction rate for rape in the 12 months to November 2019 is below the threshold and has reduced by 6 percentage points compared to the 12 months to November 2018 (56% to 50%).
- The national conviction rate for rape for the 12 months to November 2019 was 67%.
- The charge rate for other sexual offences (excluding rape) has reduced from 9% in the 12 months to December 2018, to 8% for the 12 months to December 2019, consistent with the national rate (8%).
- Similarly, conviction rates for other sexual offences have reduced from 84% to 83%, below the national rate of 84%.



Domestic Abuse

- There has been a 5% increase in the number of reported domestic abuse incidents for 12 months to December 2019.
- The charge rate for 12 months to December 2019 is 12%, compared to 13% for the 12 months to December 2018 and has been consistent quarter on quarter.
- Nationally, the domestic abuse charge rate is 11%.
- The conviction rate for domestic abuse has improved by 2 percentage points (71% to 73%) in the 12 months to November 2019 compared to the previous year. The conviction rate remains below the threshold and is lower than the conviction rate for England and Wales (77%).
- Arrest rates and use of positive action outcomes, including appropriate use of bail continue to be monitored as part of the domestic abuse performance framework.



Victim Satisfaction

- Satisfaction levels for initial contact (99%), response time (90%) and treatment (95%) for domestic abuse victims remain above the threshold.
- Follow-up (86%) and action taken (87%) still remain areas for improvement.
- The percentage of domestic abuse victims who are confident to report further abuse to the police again is consistent at 94%.



Investigation

- Changes to the Force operating model is expected to improve the timeliness of investigation, improved file quality and an increase in positive outcomes.
- File quality for the period October to December 2019 has further improved with the percentage of case file failures reducing to 22.7% compared to 31.7% for the same period in 2018.
- Development to support long term improvements in file quality is continuing, with further work scheduled to integrate the digital case file with the existing core operational systems.



Charge Rates

- The charge rate for rape offences has increased for the period October to December 2019 (10%) compared to the previous quarter (8%), and is above the national charge rate (4.6%).
- The charge rate for domestic abuse has been consistent quarter on quarter; however, is still below the rate for the 12 months to September 2018 by one percentage point.
- The charge rates for rape, sexual offences and domestic abuse are still below the thresholds.



Conviction Rates

- For both domestic abuse and crime cases the largest reason for a case not proceeding to a conviction is victim and witness attrition. Significant work is ongoing to improve the reach and positive impact of support services with ongoing reviews by both Northumbria Police and OPCC.
- To further improve the flow of cases across the CJS a recent review of cases recorded by police as an 'anticipated guilty plea' has identified approximately 20% actually resulting in a not guilty plea being entered. Further guidance and clearer definitions will be provided to officers.
- A proposal will be presented to the next LCJB proposing the fast tracking of domestic abuse through the criminal justice system; each agency will adjust current working practices to reduce the time between charge and trial.



Entrants into CJS

- The number of first time entrants has reduced by 8% in the 12 months to September 2019 compared to the 12 months to September 2018.
- Northumbria is ranked 10th highest nationally for 12 months to September 2019 for the number of first time entrants into the criminal justice system.
- Youth Panels commenced from November 2019 across all six local authorities to triage cases and improve the consistency of outcomes for young people.
- The new police disposal is being piloted to defer the prosecution of young people while they engage with an intervention activity delivered by the Youth Offending Teams.



Public Confidence

- The Force remains first or second nationally for all of the eight public confidence measures (CSEW data to September 2019).
- Where Northumbria Police is ranked first nationally, the gap between Northumbria Police and the next best placed force is between 4.4 – 9.4 percentage points.
- There have been significant improvements in public perception regarding: the police or councils' ability to deal with ASB and crime issues, fair treatment, police understanding of issues that affect the community and police dealing with community priorities.
- Vetting within the force has been reviewed and revised operating procedures put in place.



Hate Crime

- There have been increases across all types of hate crime in the last 18 months. These increases are in-line with national trends, with the majority of offending low-level public order.
- Community Engagement Teams continue to engage with a wide range of diverse communities with the focus over the last year on LGBT/Disabled/Eastern European and emerging communities.
- A successful Hate Crime Awareness week was held in October; a social media campaign targeted offenders for what is perceived as 'name calling' and the impact on victims of Hate Crime.
- All aspects of service to hate crime victims have been reviewed and a number of changes implemented to improve support to victims, from initial contact to criminal justice outcomes.
- Work continues with partners to identify local issues via the six Hate Crime Tension Monitoring Groups and opportunities for early intervention and education to prevent future offending.
- The Hate Crime Workplace Champions Scheme is being rolled out across the region, with training provided to a wide range of public sector, voluntary and private organisations to identify any issues of hate crime for their staff. The Home Office has recognised this joint initiative with the OPCC, and awarded funding in order that it can be rolled out nationally in 2020.
- In July 2019, HMICFRS published a national thematic inspection report 'Understanding difference: the police's initial response to hate crime'. This resulted in six national recommendations relating to the identification, risk assessment and flagging of hate crimes. Following review, HMICFRS assessed all six recommendations as complete within Northumbria Police.



Complaints

- The number of recorded complaints in 2019 increased by 16%, from 737 to 857 compared to 2018.
- The number of allegations have increased for the 12 months to December 2019 for both allegations of 'incivility, impoliteness and intolerance' (+19.2%) and 'other neglect or failure in duty' (+42.9%).
- The proportion of complaints within these two categories is in-line with national trends. 'Other neglect or failure in duty' remains the top recorded allegation type (32.9% of all allegations).
- Complex cases have continued to impact on the number of allegations recorded. There is a

general increase in the number of allegations being recorded against individual complaint cases and this trend is continuing. For example, 12 of the complaints received since September 2019 accounted for 59 separate allegations.

- The percentage of complaints upheld has remained consistent, with 6% of complaints upheld.
- The new Police Complaints and Misconduct Regulations commenced on 1st February 2020. These regulations are part of the wider Police Integrity Reforms and will provide greater efficiency and transparency in the discipline and complaints system and a greater role for the Office of the Police and Crime Commissioner. The reforms will deliver a more proportionate approach to both the handling of complaints and addressing conduct matters. The emphasis will be on a learning culture.
- The Professional Standards Department is continuing to build on a preventative approach through identification of learning opportunities and early intervention.

Forcewide

	12 months to Dec-18	12 months to Dec-19	Change	
Total crime	157,419	150,168	-7,251	- 5%
Violence against the person	48,222	48,658	+ 436	+ 1%
Violence against the person - With injury	13,437	13,973	+ 536	+ 4%
Violence against the person - Without injury	34,785	34,685	- 100	- 0%
Other violence	2,482	2,317	- 165	- 7%
Harassment & assault	32,150	32,309	+ 159	+ 0%
Modern day slavery	153	59	- 94	- 61%
Robbery	851	807	- 44	- 5%
Sexual offences	4,846	4,630	- 216	- 4%
Rape	1,859	1,636	- 223	- 12%
Other serious sexual offences	2,135	2,105	- 30	- 1%
Other sexual offences	852	889	+ 37	+ 4%
Vehicle crime	8,270	8,463	+ 193	+ 2%
Criminal damage	24,096	22,619	-1,477	- 6%
Burglary	8,969	7,985	- 984	- 11%
Theft and handling	33,379	31,355	-2,024	- 6%
Shoplifting	13,982	13,413	- 569	- 4%
Theft from the person	1,220	1,488	+ 268	+ 22%
Theft of a pedal cycle	2,001	1,598	- 403	- 20%
Other theft and handling	16,176	14,856	-1,320	- 8%
Drug crime	3,270	3,208	- 62	- 2%
Fraud and forgery	369	235	- 134	- 36%
Public disorder	23,167	20,380	-2,787	- 12%
Miscellaneous crime	1,980	1,828	- 152	- 8%

Recorded crime by local authority area (Note – Comparison with most similar CSP relates to the period 12 months to September 2019)

Sunderland	12 months to Dec-18	12 months to Dec-19	Change		Comparison with most similar CSP		
					Per 1,000 population	MSG (CSP) average	Rank 1 = fewest crimes 15 = most crimes
Total crime	32,857	31,487	-1,370	- 4%	115.7	124.0	8
Violence against the person	9,946	9,845	- 101	- 1%	35.4	45.2	3
Violence against the person - With injury	2,646	2,735	+ 89	+ 3%	9.6	13.1	2
Violence against the person - Without injury	7,300	7,110	- 190	- 3%	25.8	32.1	4
Other violence	462	423	- 39	- 8%	1.5	2.5	2
Harassment & assault	6,819	6,676	- 143	- 2%	24.3	29.6	4
Modern day slavery	19	11	- 8	- 42%	0.0	0.1	1
Robbery	141	165	+ 24	+ 17%	0.6	1.3	3
Sexual offences	927	837	- 90	- 10%	3.1	3.8	2
Rape	342	293	- 49	- 14%	1.1	1.4	2
Other serious sexual offences	415	374	- 41	- 10%	1.4	1.6	8
Other sexual offences	170	170	+ 0	+ 0%	0.6	0.8	3
Vehicle crime	1,975	1,720	- 255	- 13%	6.3	8.9	4
Criminal damage	5,235	5,136	- 99	- 2%	18.9	16.6	13
Burglary	1,916	1,765	- 151	- 8%	6.5	8.0	6
Theft and handling	6,522	6,511	- 11	- 0%	24.1	22.0	12
Shoplifting	2,797	2,882	+ 85	+ 3%	10.5	9.1	12
Theft from the person	143	191	+ 48	+ 34%	0.9	1.1	9
Theft of a pedal cycle	348	261	- 87	- 25%	1.0	1.2	8
Other theft and handling	3,234	3,177	- 57	- 2%	11.6	10.5	14
Drug crime	519	539	+ 20	+ 4%	2.0	2.9	4
Fraud and forgery	85	36	- 49	- 58%	0.1	0.1	6
Public disorder	5,181	4,548	- 633	- 12%	17.3	13.5	12
Miscellaneous crime	410	385	- 25	- 6%	1.4	1.6	7

Sunderland (Figures shown are rolling 12 months)

	Total				Race				Faith				Homophobic				Transphobic				Disability			
	Dec-18	Dec-19	Change		Dec-18	Dec-19	Change		Dec-18	Dec-19	Change		Dec-18	Dec-19	Change		Dec-18	Dec-19	Change		Dec-18	Dec-19	Change	
Hate Crime	425	418	-7	-2%	285	264	-21	-7%	46	24	-22	-48%	58	65	+7	+12%	6	7	+1	+17%	30	58	+28	+93%

South Tyneside

	12 months to Dec-18	12 months to Dec-19	Change		Comparison with most similar CSP		
					Per 1,000 population	MSG (CSP) average	Rank 1 = fewest crimes 15 = most crimes
Total crime	15,795	15,674	- 121	- 1%	106.1	116.7	5
Violence against the person	5,202	5,697	+ 495	+ 10%	37.3	41.8	6
Violence against the person - With injury	1,349	1,508	+ 159	+ 12%	10.2	11.9	3
Violence against the person - Without injury	3,853	4,189	+ 336	+ 9%	27.2	29.9	7
Other violence	248	264	+ 16	+ 6%	1.6	2.6	4
Harassment & assault	3,598	3,918	+ 320	+ 9%	1.6	2.6	4
Modern day slavery	7	7	+ 0	+ 0%	0.1	0.1	4
Robbery	50	69	+ 19	+ 38%	0.4	1.6	1
Sexual offences	478	495	+ 17	+ 4%	3.3	3.4	9
Rape	171	194	+ 23	+ 13%	1.2	1.3	9
Other serious sexual offences	204	195	- 9	- 4%	1.4	1.4	9
Other sexual offences	103	106	+ 3	+ 3%	0.7	0.8	8
Vehicle crime	687	711	+ 24	+ 3%	5.0	9.0	2
Criminal damage	2,693	2,603	- 90	- 3%	17.5	15.6	11
Burglary	726	651	- 75	- 10%	4.7	8.4	2
Theft and handling	3,045	2,710	- 335	- 11%	18.9	20.2	8
Shoplifting	1,278	1,111	- 167	- 13%	7.8	8.8	11
Theft from the person	76	69	- 7	- 9%	0.6	0.9	2
Theft of a pedal cycle	202	157	- 45	- 22%	1.1	0.9	12
Other theft and handling	1,489	1,373	- 116	- 8%	9.4	9.6	6
Drug crime	256	263	+ 7	+ 3%	1.7	3.0	2
Fraud and forgery	18	28	+ 10	+ 56%	0.2	0.1	13
Public disorder	2,442	2,255	- 187	- 8%	15.7	12.1	12
Miscellaneous crime	198	192	- 6	- 3%	1.4	1.7	6

South Tyneside (Figures shown are rolling 12 months)

	Total			Race			Faith			Homophobic			Transphobic			Disability		
	Dec-18	Dec-19	Change	Dec-18	Dec-19	Change	Dec-18	Dec-19	Change	Dec-18	Dec-19	Change	Dec-18	Dec-19	Change	Dec-18	Dec-19	Change
Hate Crime	184	213	+29 +16%	110	136	+26 +24%	7	17	+10 +143%	28	15	-13 -46%	12	3	-9 -75%	27	42	+15 +56%

Gateshead

	12 months to Dec-18	12 months to Dec-19	Change		Comparison with most similar CSP		
					Per 1,000 population	MSG (CSP) average	Rank
							1 = fewest crimes 15 = most crimes
Total crime	20,896	20,308	- 588	- 3%	100.2	116.5	3
Violence against the person	6,307	6,484	+ 177	+ 3%	31.6	42.5	2
Violence against the person - With injury	1,707	1,781	+ 74	+ 4%	9.0	11.7	2
Violence against the person - Without injury	4,600	4,703	+ 103	+ 2%	22.7	30.8	2
Other violence	349	334	- 15	- 4%	1.6	2.1	4
Harassment & assault	4,230	4,358	+ 128	+ 3%	21.1	28.7	2
Modern day slavery	21	11	- 10	- 48%	0.1	0.1	3
Robbery	123	90	- 33	- 27%	0.5	1.2	2
Sexual offences	608	711	+ 103	+ 17%	3.6	3.6	10
Rape	239	256	+ 17	+ 7%	1.3	1.3	9
Other serious sexual offences	256	318	+ 62	+ 24%	1.6	1.5	10
Other sexual offences	113	137	+ 24	+ 21%	0.7	0.8	5
Vehicle crime	1,326	1,494	+ 168	+ 13%	7.5	8.1	8
Criminal damage	3,287	3,072	- 215	- 7%	15.4	16.1	6
Burglary	1,313	1,112	- 201	- 15%	5.5	7.6	3
Theft and handling	4,211	4,167	- 44	- 1%	20.2	20.1	9
Shoplifting	1,676	1,846	+ 170	+ 10%	8.8	8.7	10
Theft from the person	107	143	+ 36	+ 34%	0.6	1.0	3
Theft of a pedal cycle	164	155	- 9	- 5%	0.9	1.0	6
Other theft and handling	2,264	2,023	- 241	- 11%	10.0	9.5	8
Drug crime	454	418	- 36	- 8%	2.1	2.8	4
Fraud and forgery	45	39	- 6	- 13%	0.2	0.1	13
Public disorder	2,945	2,452	- 493	- 17%	12.3	12.6	7
Miscellaneous crime	277	269	- 8	- 3%	1.3	1.6	4

Gateshead (Figures show n are rolling 12 months)

	Total				Race				Faith				Homophobic				Transphobic				Disability			
	Dec-18	Dec-19	Change	Change	Dec-18	Dec-19	Change	Change	Dec-18	Dec-19	Change	Change	Dec-18	Dec-19	Change	Change	Dec-18	Dec-19	Change	Change	Dec-18	Dec-19	Change	Change
Hate Crime	405	439	+34	+8%	246	242	-4	-2%	74	85	+11	+15%	33	43	+10	+30%	9	11	+2	+22%	43	58	+15	+35%

North Tyneside

	12 months to Dec-18	12 months to Dec-19	Change		Comparison with most similar CSP		
					Per 1,000 population	MSG (CSP) average	Rank
							1 = fewest crimes 15 = most crimes
Total crime	20,109	19,900	- 209	- 1%	99.2	98.2	8
Violence against the person	6,428	6,662	+ 234	+ 4%	32.7	35.1	7
Violence against the person - With injury	1,578	1,788	+ 210	+ 13%	8.8	10.3	5
Violence against the person - Without injury	4,850	4,874	+ 24	+ 0%	23.8	24.7	9
Other violence	343	336	- 7	- 2%	1.5	1.9	6
Harassment & assault	4,500	4,532	+ 32	+ 1%	22.3	22.8	9
Modern day slavery	7	6	- 1	- 14%	0.0	0.1	1
Robbery	94	98	+ 4	+ 4%	0.5	1.1	4
Sexual offences	619	541	- 78	- 13%	2.8	3.1	6
Rape	242	190	- 52	- 21%	1.0	1.1	5
Other serious sexual offences	250	232	- 18	- 7%	1.1	1.3	5
Other sexual offences	127	119	- 8	- 6%	0.7	0.7	9
Vehicle crime	952	1,240	+ 288	+ 30%	6.2	7.4	5
Criminal damage	2,965	2,838	- 127	- 4%	13.8	12.6	12
Burglary	1,059	1,004	- 55	- 5%	5.2	6.4	2
Theft and handling	4,000	3,900	- 100	- 3%	19.7	18.4	9
Shoplifting	1,767	1,856	+ 89	+ 5%	9.2	7.9	12
Theft from the person	74	116	+ 42	+ 57%	0.5	1.0	2
Theft of a pedal cycle	263	224	- 39	- 15%	1.2	1.5	8
Other theft and handling	1,896	1,704	- 192	- 10%	8.7	8.0	8
Drug crime	310	311	+ 1	+ 0%	1.4	3.2	1
Fraud and forgery	38	33	- 5	- 13%	0.1	0.1	9
Public disorder	3,398	3,031	- 367	- 11%	15.5	9.3	15
Miscellaneous crime	246	242	- 4	- 2%	1.2	1.4	4

North Tyneside (Figures shown are rolling 12 months)

	Total			Race			Faith			Homophobic			Transphobic			Disability		
	Dec-18	Dec-19	Change	Dec-18	Dec-19	Change	Dec-18	Dec-19	Change	Dec-18	Dec-19	Change	Dec-18	Dec-19	Change	Dec-18	Dec-19	Change
Hate Crime	271	357	+86 +32%	166	226	+60 +36%	9	16	+7 +78%	52	50	-2 -4%	11	9	-2 -18%	33	56	+23 +70%

Newcastle

	12 months to Dec-18	12 months to Dec-19	Change		Comparison with most similar CSP		
					Per 1,000 population	MSG (CSP) average	Rank 1 = fewest crimes 15 = most crimes
Total crime	42,370	38,246	-4,124	- 10%	132.1	121.6	10
Violence against the person	12,041	11,419	- 622	- 5%	38.3	40.7	7
Violence against the person - With injury	3,768	3,792	+ 24	+ 1%	12.7	12.7	8
Violence against the person - Without injury	8,273	7,627	- 646	- 8%	25.6	28.0	7
Other violence	742	612	- 130	- 18%	2.0	2.7	5
Harassment & assault	7,452	6,997	- 455	- 6%	23.6	25.3	8
Modern day slavery	79	18	- 61	- 77%	0.1	0.1	3
Robbery	354	307	- 47	- 13%	1.1	1.9	3
Sexual offences	1,343	1,276	- 67	- 5%	4.4	3.9	11
Rape	573	458	- 115	- 20%	1.6	1.5	11
Other serious sexual offences	597	619	+ 22	+ 4%	2.1	1.7	13
Other sexual offences	173	199	+ 26	+ 15%	0.7	0.7	7
Vehicle crime	2,064	2,161	+ 97	+ 5%	7.6	8.8	5
Criminal damage	5,682	5,146	- 536	- 9%	18.0	13.9	14
Burglary	2,273	1,892	- 381	- 17%	6.8	8.1	5
Theft and handling	10,898	9,423	-1,475	- 14%	32.8	25.8	14
Shoplifting	4,584	3,667	- 917	- 20%	12.6	10.0	10
Theft from the person	719	838	+ 119	+ 17%	2.7	2.5	12
Theft of a pedal cycle	803	659	- 144	- 18%	2.4	2.7	7
Other theft and handling	4,792	4,259	- 533	- 11%	15.2	10.5	14
Drug crime	1,377	1,304	- 73	- 5%	4.3	4.1	10
Fraud and forgery	113	51	- 62	- 55%	0.2	0.2	9
Public disorder	5,728	4,875	- 853	- 15%	17.3	12.4	14
Miscellaneous crime	497	392	- 105	- 21%	1.4	1.9	4

New castle (Figures show n are rolling 12 months)

	Total				Race				Faith				Homophobic				Transphobic				Disability			
	Dec-18	Dec-19	Change	Change	Dec-18	Dec-19	Change	Change	Dec-18	Dec-19	Change	Change	Dec-18	Dec-19	Change	Change	Dec-18	Dec-19	Change	Change	Dec-18	Dec-19	Change	Change
Hate Crime	1091	1040	-51	-5%	804	677	-127	-16%	67	81	+14	+21%	105	163	+58	+55%	26	25	-1	-4%	89	94	+5	+6%

Northumberland

	12 months to Dec-18	12 months to Dec-19	Change		Comparison with most similar CSP		
					Per 1,000 population	MSG (CSP) average	Rank
							1 = fewest crimes 15 = most crimes
Total crime	25,392	24,553	- 839	- 3%	77.5	72.8	11
Violence against the person	8,298	8,551	+ 253	+ 3%	26.5	28.4	7
Violence against the person - With injury	2,389	2,369	- 20	- 1%	7.7	8.7	5
Violence against the person - Without injury	5,909	6,182	+ 273	+ 5%	18.8	19.7	7
Other violence	338	348	+ 10	+ 3%	1.1	1.4	6
Harassment & assault	5,551	5,828	+ 277	+ 5%	17.7	1.1	8
Modern day slavery	20	6	- 14	- 70%	0.0	0.0	4
Robbery	89	78	- 11	- 12%	0.3	0.3	7
Sexual offences	871	770	- 101	- 12%	2.4	2.7	7
Rape	292	245	- 47	- 16%	0.7	0.9	3
Other serious sexual offences	413	367	- 46	- 11%	1.2	1.2	9
Other sexual offences	166	158	- 8	- 5%	0.5	0.6	5
Vehicle crime	1,266	1,137	- 129	- 10%	3.7	3.6	10
Criminal damage	4,234	3,824	- 410	- 10%	12.4	10.3	14
Burglary	1,682	1,561	- 121	- 7%	4.9	4.5	10
Theft and handling	4,703	4,644	- 59	- 1%	14.6	13.0	12
Shoplifting	1,880	2,051	+ 171	+ 9%	6.4	5.4	12
Theft from the person	101	131	+ 30	+ 30%	0.3	0.4	8
Theft of a pedal cycle	221	142	- 79	- 36%	0.5	0.9	7
Other theft and handling	2,501	2,320	- 181	- 7%	7.4	6.3	13
Drug crime	354	373	+ 19	+ 5%	1.1	2.3	1
Fraud and forgery	70	48	- 22	- 31%	0.2	0.1	11
Public disorder	3,473	3,219	- 254	- 7%	10.4	6.4	15
Miscellaneous crime	352	348	- 4	- 1%	1.1	1.3	4

Northumberland (Figures shown are rolling 12 months)

	Total			Race			Faith			Homophobic			Transphobic			Disability		
	Dec-18	Dec-19	Change	Dec-18	Dec-19	Change	Dec-18	Dec-19	Change	Dec-18	Dec-19	Change	Dec-18	Dec-19	Change	Dec-18	Dec-19	Change
Hate Crime	244	334	+90 +37%	132	181	+49 +37%	14	11	-3 -21%	59	82	+23 +39%	2	13	+11 +550%	37	47	+10 +27%

Putting Victims First									
	Threshold	Quarterly data					12 months to...		
		2018/19 – Q3	2018/19 – Q4	2019/20 – Q1	2019/20 – Q2	2019/20 – Q3	Dec-18	Dec-19	
1	Attendance rate for priority 1 incidents (Urban)	10 minutes	15 mins 22 secs ● 67% attended within threshold	15 mins 39 secs ● 64% attended within threshold	15 mins 27 secs ● 66% attended within threshold	16 mins 08 secs ● 63% attended within threshold	15 mins 33 secs ● 66% attended within threshold	14 mins 32 secs ● 70% attended within threshold	15 mins 43 secs ● 65% attended within threshold
2	Attendance rate for priority 1 incidents (Rural)	20 minutes	27 mins 31 secs ● 77% attended within threshold	26 mins 04 secs ● 79% attended within threshold	25 mins 50 secs ● 79% attended within threshold	28 mins 46 secs ● 73% attended within threshold	27 mins 04 secs ● 76% attended within threshold	26 mins 49 secs ● 77% attended within threshold	27 mins 00 secs ● 76% attended within threshold
3	Attendance rate for priority 2 incidents	60 minutes	2 hr 24 mins ● 73% attended within threshold	2 hr 31 mins ● 71% attended within threshold	2 hr 42 mins ● 69% attended within threshold	3 hr 37 mins ● 64% attended within threshold	2 hr 50 mins ● 68% attended within threshold	1 hr 52 mins ● 78% attended within threshold	2 hr 55 mins ● 68% attended within threshold
Average time to answer calls:									
4	Emergency calls	0 mins 10 secs	0 mins 9 secs ●	0 mins 07 secs ●	0 mins 11 secs ●	0 mins 14 secs ●	0 mins 14 secs ●	0 mins 11 secs ●	0 mins 10 secs ●
5	101 – Non-Emergency calls	1 min 0 secs	0 mins 55 secs ●	0 mins 35 secs ●	1 mins 22 secs ●	2 min 02 secs ●	2 min 02 secs ●	0 mins 52 secs ●	1 mins 16 secs ●
Percentage of calls answered:									
6	Emergency calls	98% and above	100% ● 60,509 calls	100% ● 54,988 calls	100% ● 61,958 calls	100% ● 68,268 calls	100% ● 60,310 calls	99% ● 233,846 calls	100% ● 245,524 calls
7	101 – Non-Emergency calls	90% and above	91% ● 77,574 calls	95% ● 79,145 calls	88% ● 81,439 calls	84% ● 80,911 calls	90% ● 75,270 calls	93% ● 331,679 calls	89% ● 316,765 calls
8	Percentage of victims with a satisfactory needs assessment	85% and above	85% ● of 28,156 victims	86% ● of 25,584 victims	89% ● of 26,296 victims	89% ● of 26,293 victims	91% ● of 24,487 victims	84% ● of 112,253 victims	89% ● of 102,660 victims
9	Percentage of needs assessments completed within 48 hours	80% and above	86% ● of 28,156 victims	89% ● of 25,584 victims	76% ● of 26,296 victims	83% ● of 26,293 victims	88% ● of 24,487 victims	86% ● of 112,253 victims	84% ● of 102,660 victims

	Threshold	Rolling 12 month data to...			12 months to...		
		Mar-19	Jun-19	Sep-19	Dec-18	Dec-19	
10	Percentage of victims who state they received a CID88 (notification that a crime was recorded)	Monitor	58% of 2,156 victims	56% of 2,010 victims	52% of 1,866 victims	59% of 2,012 victims	48% of 1,686 victims
Percentage of crime victims satisfied with the policing response provided: (1,800 surveys completed per annum)							
This survey was revised in August 2017 and does not include crimes resolved by the Telephone Investigation Unit.							
11	Initial contact	95% and above	96% ● +/- 1.0%	96% ● +/- 1.0%	96% ● +/- 1.1%	95% ● +/- 1.1%	96% ● +/- 1.1%
12	Response time	90% and above	88% ● +/- 1.4%	88% ● +/- 1.4%	88% ● +/- 1.5%	88% ● +/- 1.5%	88% ● +/- 1.7%
13	Action taken	85% and above	81% ● +/- 1.7%	80% ● +/- 1.8%	80% ● +/- 1.9%	82% ● +/- 1.8%	79% ● +/- 2.1%
14	Follow-up	85% and above	69% ● +/- 2.7%	66% ● +/- 2.8%	67% ● +/- 3.0%	69% ● +/- 2.7%	66% ● +/- 3.3%
15	Treatment	90% and above	94% ● +/- 1.0%	93% ● +/- 1.1%	94% ● +/- 1.1%	93% ● +/- 1.1%	93% ● +/- 1.3%
16	Whole experience	85% and above	84% ● +/- 1.6%	83% ● +/- 1.7%	83% ● +/- 1.8%	83% ● +/- 1.7%	82% ● +/- 1.9%
Percentage of victims satisfied with the Telephone Investigation Unit (TIU) policing response provided: (600 surveys completed per annum).							
Due to the introduction of TIU in April, data represents surveys conducted between June 2019 and December 2019.							
17	Action taken	Monitor					78% +/- 5.2%
18	Victim thought their incident was taken seriously	Monitor					82% +/- 4.5%
19	Whole experience	Monitor					80% +/- 4.7%

Reducing Anti-social behaviour

Fewer victims of ASB - though we will continue to encourage reporting

		Threshold	Quarterly data					12 months to...	
			2018/19 – Q3	2018/19 – Q4	2019/20 – Q1	2019/20 – Q2	2019/20 – Q3	Dec-18	Dec-19
20	Recorded levels of anti-social behaviour incidents	Monitor	11,166 121 per day	10,871 121 per day	12,299 135 per day	13,041 142 per day	10,551 115 per day	50,054 137 per day	46,762 128 per day
		Threshold	Rolling 12 month data to...			12 months to...			
			Mar-19	Jun-19	Sep-19	Dec-18	Dec-19		
21	Percentage of people who feel that ASB is a very or fairly big problem in their neighbourhood (4,000 Surveyed annually)	15% and below	17% +/- 1.1% ●	18% +/- 1.2% ●	18% +/- 1.2% ●	17% +/- 1.1% ●	20% +/- 1.3% ●		
22	Percentage of ASB victims who are confident to report further incidents to the police again. (1,300 surveyed)	85% and above	80% +/- 2.2% ●	80% +/- 2.2% ●	81% +/- 2.2% ●	79% +/- 2.2% ●	82% +/- 2.2% ●		
23	Percentage of victims of long term ASB who experienced no further incidents since their report (1,300 surveyed)	50% and above	47% +/- 3.3% ●	47% +/- 3.4% ●	47% +/- 3.4% ●	46% +/- 3.3% ●	49% +/- 3.5% ●		
Percentage of victims of ASB satisfied with the service provided: (1,300 surveys completed per annum)									
24	Initial contact	90% and above	94% +/- 1.3% ●	93% +/- 1.4% ●	92% +/- 1.5% ●	94% +/- 1.3% ●	92% +/- 1.6% ●		
25	Response time	90% and above	88% +/- 2.6% ●	85% +/- 2.8% ●	86% +/- 2.7% ●	89% +/- 2.4% ●	87% +/- 2.7% ●		
26	Action taken	85% and above	81% +/- 3.1% ●	79% +/- 3.3% ●	79% +/- 3.3% ●	83% +/- 2.9% ●	80% +/- 3.3% ●		
27	Follow-up	85% and above	62% +/- 6.3% ●	59% +/- 6.6% ●	59% +/- 6.4% ●	64% +/- 5.6% ●	64% +/- 6.3% ●		
28	Treatment	95% and above	95% +/- 1.7% ●	95% +/- 1.7% ●	94% +/- 1.8% ●	95% +/- 1.6% ●	94% +/- 1.9% ●		
29	Whole experience	85% and above	81% +/- 2.1% ●	80% +/- 2.2% ●	79% +/- 2.3% ●	82% +/- 2.1% ●	79% +/- 2.3% ●		

Cutting Crime								
	Threshold	Quarterly data					12 months to...	
		2018/19 – Q3	2018/19 – Q4	2019/20 – Q1	2019/20 – Q2	2019/20 – Q3	Dec-18	Dec-19
30	Recorded levels in night time economy areas	1,661 18 per day	1,419 16 per day	1,341 15 per day	1,303 14 per day	1,307 14 per day	6,046 17 per day	5,370 15 per day
31	Total recorded crime	39,383 428 per day	37,821 420 per day	37,893 416 per day	37,996 413 per day	36,458 396 per day	157,419 431 per day	150,168 396 per day
32	Violence against the person	12,014 131 per day	12,008 133 per day	12,287 135 per day	12,324 134 per day	12,039 131 per day	48,222 132 per day	48,658 133 per day
33	Sexual offences	1,157 13 per day	1,191 13 per day	1,160 13 per day	1,181 13 per day	1,098 12 per day	4,846 13 per day	4,630 13 per day
34	Burglary	2,373 26 per day	2,061 23 per day	1,962 22 per day	1,993 22 per day	1,969 21 per day	8,969 25 per day	7,985 22 per day
35	Theft and handling	8,444 92 per day	7,974 89 per day	7,756 85 per day	7,839 85 per day	7,786 85 per day	33,379 91 per day	31,355 86 per day
36	Vehicle crime	2,292 25 per day	2,062 23 per day	2,187 24 per day	2,252 24 per day	1,962 21 per day	8,270 23 per day	8,463 23 per day
37	Criminal damage	5,896 64 per day	5,788 63 per day	5,616 62 per day	5,546 60 per day	5,669 62 per day	24,096 66 per day	22,619 62 per day
38	Other crime (such as drug crime, public disorder and miscellaneous crime)	6,958 76 per day	6,555 73 per day	6,741 74 per day	6,625 72 per day	5,730 62 per day	28,786 79 per day	25,651 74 per day
	Threshold	Rolling 12 month data to...			12 months to...			
		Mar-19	Jun-19	Sep-19	Dec-18	Dec-19		
39	Perceptions of safety of those that use the night time economy (4,000 surveyed annually)	89% +/- 2.0%	88% +/- 2.2%	87% +/- 2.4%	90% +/- 1.9%	84% +/- 2.5%		

Domestic and Sexual Abuse									
	Threshold	Quarterly data					12 months to...		
		2018/19 – Q3	2018/19 – Q4	2019/20 – Q1	2019/20 – Q2	2019/20 – Q3	Dec-18	Dec-19	
40	Recorded sexual offences	Monitor	1,157 13 per day	1,191 13 per day	1,160 13 per day	1,181 13 per day	1,098 12 per day	4,846 13 per day	4,630 13 per day
41	Recorded domestic abuse incidents	Monitor	9,200 100 per day	9,017 100 per day	9,261 102 per day	9,747 106 per day	9,306 101 per day	35,594 98 per day	37,331 102 per day
	Threshold	Rolling 12 month data to...			12 months to...				
		Mar-19	Jun-19	Sep-19	Dec-18	Dec-19			
Percentage of domestic abuse victims satisfied with the policing response provided: (600 surveys completed per annum)									
42	Initial contact	95% and above	98% ● +/- 1.3%	99% ● +/- 0.9%	99% ● +/- 1.0%	97% ● +/- 1.6%	99% ● +/- 1.0%		
43	Response time	90% and above	92% ● +/- 2.4%	92% ● +/- 2.3%	92% ● +/- 2.4%	92% ● +/- 2.3%	90% ● +/- 2.8%		
44	Action taken	90% and above	89% ● +/- 2.6%	89% ● +/- 2.6%	87% ● +/- 2.8%	88% ● +/- 2.6%	87% ● +/- 3.0%		
45	Follow-up	90% and above	89% ● +/- 2.6%	87% ● +/- 2.8%	85% ● +/- 3.0%	87% ● +/- 2.7%	86% ● +/- 3.0%		
46	Treatment	95% and above	95% ● +/- 1.8%	95% ● +/- 1.7%	95% ● +/- 1.9%	94% ● +/- 1.8%	95% ● +/- 1.9%		
47	Whole experience	90% and above	92% ● +/- 2.2%	91% ● +/- 2.3%	89% ● +/- 2.6%	92% ● +/- 2.1%	88% ● +/- 2.8%		
48	Percentage of domestic abuse victims who are confident to report further abuse to the police again	95% and above	96% ● +/- 1.6%	95% ● +/- 1.8%	94% ● +/- 2.1%	94% ● +/- 1.9%	94% ● +/- 2.1%		

Effective Criminal Justice System								
	Threshold	Quarterly data					12 months to...	
		2018/19 – Q3	2018/19 – Q4	2019/20 – Q1	2019/20 – Q2	2019/20 – Q3	Dec-18	Dec-19
49	Percentage of post-charge failures	32% 394 failures	29% 359 failures	30% 320 failures	22% 256 failures	23% 146 failures	33% 1,854 failures	27% 1,193 failures
50	Resolved rate for total recorded crime	16%	16%	15%	15%	16%	17%	16%
Charge rates:								
51	Rape	10% 44 charges	6% 27 charges	5% 22 charges	8% 33 charges	10% 37 charges	6% 114 charges	7% 119 charges
52	Sexual offences	10% 72 charges	9% 67 charges	7% 53 charges	9% 65 charges	8% 59 charges	9% 280 charges	8% 244 charges
53	Domestic Abuse	11% 755 charges	12% 848 charges	12% 763 charges	11% 717 charges	12% 757 charges	13% 3,287 charges	12% 3,085 charges
	Threshold	Rolling 12 month data to...			12 months to...			
		Sep-18	Dec-18	Mar-19	Sep-18	Sep-19		
54	Monitor the number of first time entrants to the criminal justice system	2,888	2,840	2,731	2,886	2,671		
	Threshold	Rolling 12 month data to...			12 months to...			
		Mar-19	Jun-19	Sep-19	Nov-18	Nov-19		
Conviction rates:								
55	Rape	59%	53%	50%	56%	50%		
56	Sexual offences	84%	85%	83%	84%	83%		
57	Domestic Abuse	71%	71%	72%	71%	73%		
Report to conviction rates:								
58	Rape	4%	4%	4%	4%	3%		
59	Sexual offences	8%	8%	7%	8%	7%		
60	Domestic Abuse	9%	9%	8%	9%	9%		
61	Non-conviction rate (due to victims and witnesses as measured at LCJB)	37%	37%	36%	37%	37%		

Community Confidence									
	Threshold	Quarterly data					12 months to...		
		2018/19 – Q3	2018/19 – Q4	2019/20 – Q1	2019/20 – Q2	2019/20 – Q3	Dec-18	Dec-19	
62	Allegations of 'Incivility, impoliteness or intolerance'	35 or below per month	82 27 per month	106 35 per month	126 42 per month	127 42 per month	100 33 per month	371 31 per month	459 38 per month
63	Allegations of 'other assault'	20 or below per month	35 12 per month	57 19 per month	53 18 per month	46 15 per month	48 16 per month	178 15 per month	204 17 per month
64	Allegations of 'other neglect or failure in duty'	67 or below per month	183 61 per month	334 111 per month	405 135 per month	287 96 per month	248 83 per month	837 70 per month	1274 106 per month
	Threshold	Rolling 12 month data to...			12 months to...				
		Mar-19	Jun-19	Sep-19	Dec-18	Dec-19			
65	Percentage of people who believe the police do a good or excellent job in their neighbourhood (4,000 surveyed annually)	85% and above	81% +/- 1.3%	79% +/- 1.4%	79% +/- 1.4%	82% +/- 1.3%	77% +/- 1.5%		
66	Percentage of people who feel safe in their local area (4,000 surveyed annually)	95% and above	96% +/- 0.6%	96% +/- 0.6%	96% +/- 0.6%	97% +/- 0.5%	96% +/- 0.6%		
67	Percentage of people who believe that the level of visibility in their neighbourhood is about right (4,000 surveyed annually)	55% and above	47% +/- 1.6%	44% +/- 1.6%	44% +/- 1.7%	48% +/- 1.6%	42% +/- 1.7%		
Percentage of hate crime victims satisfied with the policing response provided: (approximately 300 surveys completed per annum)									
68	Initial Contact	95% and above	96% +/- 2.2%	96% +/- 2.5%	96% +/- 2.3%	96% +/- 2.1%	95% +/- 2.8%		
69	Response Time	90% and above	90% +/- 3.2%	90% +/- 3.4%	88% +/- 3.6%	89% +/- 3.2%	88% +/- 3.8%		
70	Action Taken	90% and above	84% +/- 3.8%	85% +/- 4.0%	83% +/- 4.1%	86% +/- 3.5%	81% +/- 4.5%		
71	Follow-up	90% and above	74% +/- 5.5%	73% +/- 6.0%	73% +/- 6.1%	74% +/- 5.3%	72% +/- 6.5%		
72	Treatment	95% and above	95% +/- 2.2%	94% +/- 2.6%	94% +/- 2.6%	95% +/- 2.2%	93% +/- 2.9%		
73	Whole Experience	90% and above	84% +/- 3.8%	85% +/- 3.9%	84% +/- 4.0%	85% +/- 3.6%	83% +/- 4.2%		
74	Percentage of victims that have confidence to report further volume crime in the future (2,400 surveyed annually)	90% and above	92% +/- 1.1%	91% +/- 1.2%	91% +/- 1.2%	92% +/- 1.1%	92% +/- 1.3%		